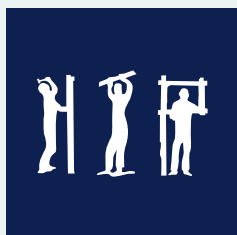


# Humanitarian Innovation Conference

FACILITATING INNOVATION



17TH AND 18TH JULY 2015  
UNIVERSITY OF OXFORD

#HIP2015

# ACKNOWLEDGEMENTS & THANKS

The 2015 Humanitarian Innovation Conference would not have been possible without the support of a number of individuals and organisations.

Thank you to the **World Humanitarian Summit** for making HIP2015 an official WHS event.

We are especially grateful to **Stephanie and Hunter Hunt** who have funded and nurtured the Humanitarian Innovation Project since its inception.

We have received contributions from the **International Studies Centre** and the **Oxford Department of International Development** to assist with the running of the conference.

We also thank the entire **Humanitarian Innovation Project (HIP) team** – in Oxford and Uganda – as well as our colleagues at the **Refugee Studies Centre**.



Dear Friends,

We are delighted to welcome you to Oxford for the 2015 Humanitarian Innovation Conference.

With serious humanitarian emergencies around the world, and more people displaced than at any time since the Second World War, we urgently need creative solutions. The contribution of this conference is premised upon the idea that we can be more effective in finding solutions if we work together. By bringing together over 250 thought-leaders from across academia, government, international organisations, NGOs, business, and crisis affected communities, we can collectively make a difference.

I am especially pleased that this year's conference is in collaboration with the World Humanitarian Summit (WHS), which will take place in Istanbul in May 2016. The WHS process has adopted "Transformation through Innovation" as one of its four thematic areas. This means that our discussions at the conference have the opportunity to feed directly into the final stages of preparation for the Summit.

The theme for this year's conference is "Facilitating Innovation". The conference seeks to explore ways in which we can enable opportunities for innovation by and for crisis-affected communities. Reflecting the ethos of the Humanitarian Innovation Project, the theme includes an important emphasis on how we can build upon the skills, talents, and aspirations of crisis-affected communities themselves and support "bottom-up innovation". It also seeks to explore how organisations can create environments conducive to innovation.

The conference builds on the success of last year's conference. We have retained many of the elements that worked – the beautiful Keble College venue, the array of break-out sessions, the diversity of participants. But in keeping with the conference theme, we have tried to innovate. There will be a series of interactive workshops on innovation and design facilitated by a range of organisations. We will have an exhibition space in which we will display some of the most pioneering humanitarian ideas. We will integrate the arts through photography and performance.

The Humanitarian Innovation Project (HIP) was created at the Refugee Studies Centre in order to provide intellectual leadership in these debates. Beginning with a focus on refugees, we have undertaken research on bottom-up innovation by displaced populations themselves. Recently, we have expanded the focus of HIP's work, working on a range of projects including refugee economies, military-humanitarian innovation, and the ethics of humanitarian innovation.

Our work is just one piece of a much broader tapestry. Many people and organisations at the conference are working on key aspects of humanitarian innovation. To harness our collective potential, dialogue and collaboration are needed, particularly across sectors. Our core aim, as last year, is to stimulate dialogue and debate. We hope you will be inspired by new ideas and networks and that, collectively, we can work to turn humanitarian challenges into sustainable opportunities for all.



Alexander Betts  
Director of the Refugee Studies Centre & Humanitarian Innovation Project

## THE HUMANITARIAN INNOVATION PROJECT

The Humanitarian Innovation Conference is hosted by the Humanitarian Innovation Project (HIP), based at the Refugee Studies Centre in the Oxford Department for International Development at the University of Oxford. Find out more about the project at [oxhip.org](http://oxhip.org)



Photo credit: UNHCR/B. Bannon

# HUMANITARIAN INNOVATION CONFERENCE

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Follow and contribute to live discussions at HIP2015 via Twitter, following [@HiProjectOx](#) and using the hashtags [#HIP2015](#) + [#FacilitateInnovation](#) + [#ReShapeAid](#)

## KEY CONTACTS

If you need urgent assistance during the conference, please use the following numbers:

### **Conference Coordinator**

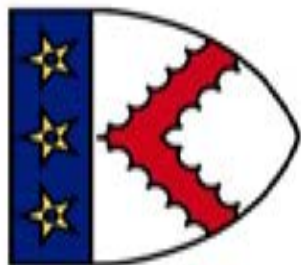
Nina Weaver: +44 (0) 7450 653 892

### **Keble College**

In the event of a medical emergency or accident on site please call the Keble College Lodge: +44 (0) 1865 272 727

**The UK emergency number is 999.**





**Keble**  
College

Parks Road  
Oxford OX1 3PG

Tel: 01865 272727

Fax: 01865 272705

NORTH

KEBLE ROAD

MUSEUM ROAD

PARKS ROAD

ENTRANCE

KEY:

**A** O'Reilly Theatre  
(Basement and ground floor)

**B** Douglas Price Room  
(First floor)

**C** Music Room  
(First floor)

**D** Seminar Rooms 1 to 6  
(Second floor)

**E** Jean Robinson Room

**F** Stafford Crane Room

**G** Roy Griffiths Room

**H** Arco Roof Room  
(Fourth floor)

**I** Junior Common Room

**J** Pusey Room  
(First floor)

**K** Middle Common Room

**L** Gibbs Room

**HIP2015**  
**★ Venue**

Porters' Lodge / Information

Public Toilets



# HUMANITARIAN INNOVATION CONFERENCE

## CONFERENCE TIMETABLE

Friday, 17 July 2015

Registration & Coffee <i>Sloane Robinson Reception Area</i>	8.30 – 9.00
Welcome Address <i>Plenary Theatre</i>	9.00 – 9.10
Keynote Address <i>Plenary Theatre</i>	9.10 – 9.30
Encapsulating Innovation <i>Plenary Theatre</i>	9.30 – 10.00
Main Plenary Session I <i>Plenary Theatre</i>	10.00 – 11.00
Break <i>Arco Building</i>	11.00 – 11.30
<b>Parallel Sessions I</b>	<b>11.30 – 13.00</b>
Lunch <i>Keble Dining Hall</i>	13.00 – 14.00
<b>Parallel Sessions II</b>	<b>14.00 – 15.30</b>
Break <i>Arco Building</i>	15.30 – 16.00
<b>Parallel Sessions III</b>	<b>16.00 – 17.30</b>
Talent Show Performance <i>Plenary Theatre</i>	17.45 – 18.45
Reception + Launch Event <i>Arco Building</i>	18.45 – 19.30
Dinner <i>Keble Dining Hall</i>	19.30 – 21.30
Pub Quiz <i>Keble Bar</i>	21.30

# HUMANITARIAN INNOVATION CONFERENCE

## CONFERENCE TIMETABLE Saturday, 18 July 2015

Keynote Address <i>Plenary Theatre</i>	9.00 – 9.15
Main Plenary Session II <i>Plenary Theatre</i>	9.15 – 10.30
Break <i>Arco Building</i>	10.30 – 11.00
<b>Parallel Sessions IV</b>	<b>11.00 – 12.30</b>
Lunch <i>Keble Dining Hall</i>	12.30 – 13.45
<b>Parallel Sessions V</b>	<b>13.45 – 15.15</b>
Break <i>Arco Building</i>	15.15 – 15.45
Closing Remarks from Vice-Chancellor <i>Plenary Theatre</i>	15.45 – 16.00
Main Plenary Session III <i>Plenary Theatre</i>	16.00 – 17.15
Closing Remarks <i>Plenary Theatre</i>	17.15



# POLICIES

## Commitment to Diversity & Equality

The Humanitarian Innovation Conference abides by the University of Oxford's Equality Policy and the University Policy and Procedure on Harassment and Bullying. This policy applies to all members of the university community, including students and staff, applicants, associate members, and visitors.

University of Oxford Equality Policy:

<http://www.admin.ox.ac.uk/eop/missionstatement/integratedequalitypolicy/>

University Policy and Procedure on Harassment and Bullying:

<http://www.admin.ox.ac.uk/eop/harassmentadvice/policyandprocedure/>

## Photography & Filming During the Conference

There will be a photographer and camera crew filming certain portions of conference sessions. If you do not wish to be recorded or photographed, please let us know in advance by emailing [hiproject@geh.ox.ac.uk](mailto:hiproject@geh.ox.ac.uk) or notify a member of the HIP staff or volunteer team at the conference registration desk.

## Social Media

We enthusiastically welcome the use of social media by participants around conference proceedings. Follow and contribute to live discussions at HIP2015 via Twitter, following [@HiProjectOx](#) and using the hashtags **#HIP2015 + #FacilitateInnovation + #ReShapeAid**







# KEBLE COLLEGE UNIVERSITY OF OXFORD



Founded in 1870, Keble College is now one of the largest Oxford colleges and is committed to the highest academic standards in teaching and research. The College has a continuing commitment to inclusiveness and prides itself on the academic achievements of its students.

The College's most celebrated features are its original brick Victorian architecture and beautiful quads. Keble's Victorian Gothic Dining Hall is the largest among the Oxford colleges, and the Keble Chapel is a key tourist attraction.

For more information about Keble College and about getting to Oxford, please visit the website at [www.keble.ox.ac.uk](http://www.keble.ox.ac.uk)

## Getting Around

The main Keble buildings for the conference are indicated with blue stars on the map of Keble College on page 5 of the programme.

All conference keynotes and panel sessions will be conducted in the **Sloane Robinson Building** - which contains the Plenary Theatre, the Innovation Lab Space, and six seminar rooms – and the Arco Workshop Room in the **Arco Building** (adjacent to the Sloane Robinson Building).

Refreshment breaks and the Friday reception and launch event will be held in the **Arco Building** refreshment space. Lunch on Friday and Saturday and dinner on Friday evening will be held in the **Keble Dining Hall**. Washrooms are indicated the map.

Visitors staying in Keble College accommodation are to check-in at the Porters' Lodge, to the left of the main entrance on Parks Road.

## Visiting Oxford

Oxford is a beautiful city of stunning architecture, history and culture. You'll find ancient and modern colleges, fascinating museums and galleries, and plenty of parks, gardens and green spaces in which to relax. Plus, the city centre is small enough to cover on foot, and only a few minutes walk from the main rail and coach stations. For more information on exploring Oxford and to download a copy of the university-provided leaflet which contains a map and information on opening times of colleges, museums and other places of interest, visit the University website at: [www.ox.ac.uk/visitors/visiting-oxford](http://www.ox.ac.uk/visitors/visiting-oxford)



# ACCESSING WI-FI

For Wi-Fi access during the conference, please connect to network: **Keble**

Then use password: **RedBrick2015**

Next open your web browser to be redirected to the Keble registration website, click the “Begin Registration” button, select the name of the conference you are attending and follow the prompts on screen.

The conference password is: **HUMA15**

**Note:** If you are not redirected to the Keble registration website then just try to browse to any webpage to force the redirection.

If you are attending the meeting as a day delegate (not staying overnight at Keble), please follow the above instructions, and when room number is requested enter **0000**.

## FOOD & DRINK

### Water

Please help yourself to the water pitchers available on tables in the hallways throughout the Sloane Robinson Building, in addition to water available at the registration desk.

### Tea & Coffee Breaks

Tea, coffee and biscuits will be served during the conference breaks in the Arco Building basement, directly across from the Sloane Robinson Building.

### Lunch

Lunch will be served on both Friday and Saturday in Keble Dining Hall. There will be food available to suit all dietary preferences. For assistance, please ask any member of the Keble Dining Hall staff.

### Friday Dinner

Dinner will be served on Friday evening at 19.30 in Keble Dining Hall. This is a three-course meal with open seating.

If you indicated any dietary preferences during registration, you will find this information recorded on a slip of paper behind your name badge. If you have a dietary restriction and do not have a printed slip of paper with this information in your name badge holder, please go to the registration desk during the day on Friday to receive one. During formal dinner on Friday evening, please place this slip of paper with the text facing up on the table in front of your chosen seat; this is how the serving staff at Keble will identify you.



### Dinner Menu

*Cured Salmon with Horseradish Cream & Oatcakes*  
*Roast Guinea Fowl with Tarragon and Lemon Sauce*

### Vegetarian Menu

*Summer Vegetable Terrine with Caper Dressing*  
*Stuffed Mushroom topped with Rarebit & a Herb Oil*

### Dessert

*Summer Berry Stack with Jersey Cream*

*The Keble Bar (located on the Keble College Map) will be open after dinner.  
Guests are invited to join us following the meal, where a cash bar will be available.*



## HIP2015 INNOVATION LAB & FACILITATED WORKSHOPS

This year we are excited to host a **HIP2015 Innovation Lab** as part of the conference.

The '**Innovation Lab Space**' is located in the Sloane Robinson Building where interactive and hands-on sessions will be taking place throughout the conference.

Facilitated workshops will be hosted in the **Arco Workshop Room** for more discussions and workshops to get involved in.

**Innovation Lab sessions and Facilitated Workshops are indicated throughout the programme by a blue box.**

## PHOTO EXHIBITION & DISPLAY AREA

The **Humanitarian Innovation Project** has sponsored a photo exhibition titled '**Humanitarian Innovation in Action**'.

Conference participants were invited to submit their favourite photo depicting 'humanitarian innovation'. You can see the final selected photos in the **display area** of the **Arco Building** refreshment space, where speakers and organisations are displaying posters and printed materials to share with other participants.



# FRIDAY 17 JULY 2015

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8.30 – 9.00

**Registration + Refreshments**

*Reception Area + Arco Building*

9.00 - 9.10

**Welcome Address**

*Plenary Theatre*

ALEXANDER BETTS

*DIRECTOR OF REFUGEE STUDIES CENTRE*

9.10 – 9.30

**Keynote Address**

*Plenary Theatre*

RAOUF MAZOU

*UNHCR REPRESENTATIVE IN KENYA*

# FRIDAY 17 JULY 2015

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9.30 – 10.00

**Encapsulating Innovation:**  
**A conversation on UNHCR's work with Somali refugees**  
*Plenary Theatre*

**MOULID HUJALE**

*FREELANCE JOURNALIST*

**&**

**RAOUF MAZOU**

*UNHCR REPRESENTATIVE IN KENYA*

10.00 - 11.00

**Plenary Session I**  
**WHS: What can we expect in Istanbul?**  
*Plenary Theatre*

**Mahsa Jafari**, *World Humanitarian Summit*

**Mike Penrose**, *Action Contre La Faim*

**Kim Scriven**, *Humanitarian Innovation Fund*

**Jelte van Wieren**, *Dutch Ministry of Foreign Affairs*

**Chair: Ben Parker**, *IRIN News*

*In May 2016 the World Humanitarian Summit will take place in Istanbul. It will be the culmination of a two-year period of regional consultations, and offers a unique opportunity to set out a vision for a humanitarian system capable of responding to new threats and opportunities. 'Transformation through Innovation' has been one of four thematic areas addressed by the Summit. This panel explores what we might expect from the final summit. It draws upon participants and observers of the process to reflect on what has been achieved so far and what needs to be done to make the WHS a success. All of the participants on the panel have been engaged with the process so far, and a number have had a particular role in the thematic strand relating to 'Transformation through Innovation'.*

11.00 - 11.30

**Break**  
*Arco Building*





FRIDAY 17 JULY 2015

11.30 - 13.00

## Parallel Sessions I

**Beyond clichés: the diverse contributions of business***Plenary Theatre***Per Heggenes, IKEA Foundation****Hunter Hunt, Hunt Consolidated Energy****Kyla Reid, GSMA****Chair: Randolph Kent, King's College London**

*Business increasingly plays a central role within humanitarianism, including through philanthropy, corporate social responsibility, innovation, and core business activities. It directly and indirectly shapes humanitarian assistance at global, national, and local levels. Yet, far too often the diversity of business and the complex ways in which it interacts with humanitarianism are ignored, reducing 'the private sector' to cliché. Foundations, private family businesses, multinational corporations, social enterprises, and business associations are too often grouped under a single category. This panel draws together a range of actors from different business backgrounds to examine the diverse actual and potential contributions that business can make to humanitarianism, broadly conceived.*

**Designing for the Extreme:****"How can we ensure an inclusive Community Learning Hub for the community of the Nyarugusu Refugee Camp"***Innovation Lab Space***Facilitators:**

- **Amah Assiama-Hillgartner, UNHCR**
- **Becky Telford, Vodafone Foundation**

This workshop will begin with a quick introduction to UNHCR's educational work and the challenges that UNHCR Innovation's Learn Lab focuses on. It will then invite participants to split into three groups who will focus on addressing the following challenge: "How can we ensure an inclusive Community Learning Hub for the community of the Nyarugusu Refugee Camp". Each group will concentrate its solutions for one of the following design criteria: 1) The interior design of the Hub; 2) the programmatic agenda; and 3) the content and resources available within the Hub. The session will start with each group being provided with a map of the Nyarugusu camp, and receiving a brief introduction to the community and the findings for the HCD workshops completed to-date. The groups will then be introduced to 3 potential Hub users through written profiles and short video testimonies.

## FRIDAY 17 JULY 2015

11.30 - 13.00

## Parallel Sessions I

**Promoting Humanitarian Innovation Exchanges:  
Developing Models for Humanitarian Innovation Knowledge Bases***Arco Workshop Room***Facilitators:**

- **Kurt Dassel**, *Director, Monitor Deloitte, Social Impact practice*
- **Nate Wong**, *Manager, Monitor Deloitte, Social Impact practice*

A 90-minute facilitated workshop on key findings as part of research conducted in conjunction with the World Humanitarian Summit – Innovation Thematic. Humanitarian actors increasingly recognize the need for innovation to address the increasing regularity and scale of crises. Key bottlenecks to innovation in the humanitarian space are: (1) a lack of consensus on “what works”, and (2) insufficient processes and infrastructure to identify, support, validate, and disseminate innovations. An innovation knowledge base (IKB) – the ecosystem of players, processes, and technologies that enable valid comparisons about what works and create incentives and governance mechanisms to act on and adopt innovative knowledge – can be designed to take a comprehensive view to facilitate innovation. This workshop will propose three distinct IKB models that provide a range of potential solutions to stimulate and sustain humanitarian innovation. The objectives of this workshop are to: (1) present distinct IKB models, drawing lessons from analogous sectors, to spur humanitarian innovation, and (2) facilitate an extended discussion among participants to identify specific trade offs between each model that can be used as building blocks to construct a hybrid IKB best suited to the unique needs of the sector.

**Improving Humanitarian Evidence***1<sup>st</sup> Panel Room*

- **Corinna Frey**, *University of Cambridge*: ‘Humanitarian evidence - Can one routinize the use of evidence in humanitarian practice?’
- **Eleanor Ott**, *Oxfam GB*: ‘Evidence: Moving the humanitarian field forward’
- **Charlotte Ray**, *University of Nottingham*: ‘Policy Policy Policy vs. Ready Steady Cook: The Great African Bake Off’
- **Willem van Eekelen**, *Independent Evaluator*: ‘Evaluating humanitarian advocacy programmes’

Chair: **Liesbeth Schockaert**, *Independent Consultant*

This panel will discuss current approaches to humanitarian evidence including best practices and challenges for generating and using evidence in the field. The first presentation will discuss ways in which current organizational routines that are widely applied in humanitarian practice, such as results-based management, promotes or prevents the integration of different types of evidence, creating a hierarchy that prioritizes certain types of evidence over others. The second presentation will argue for the use and scaling of systematic reviews in the humanitarian field, discussing ways to adapt existing guidance to incorporate appropriate evidence, qualitative meta-analysis, and transparency about evidence quality. The third presentation will discuss results from on-going empirical research highlighting what ‘evidence’ is needed at a policy level to engage stakeholders in the wider outreach of ICS uptake and whether that can be aligned to the views and priorities of ICS end-users. The fourth presentation will discuss challenges to evaluating advocacy work of grassroots organisations and will present several tools and methods that could jointly provide the foundations for a Contribution Analysis that looks for causalities between work done and advocacy successes achieved.



# FRIDAY 17 JULY 2015

11.30 - 13.00

## Parallel Sessions I

### Mapping for Humanitarian Innovation

2<sup>nd</sup> Panel Room

- **Claudia Martinez Mansell**, *Feed for the City*: 'A Kids' Game: Balloon Mapping of Bourj Al Shamali Refugee Camp'
- **Birthe C. Reimers**, *Kennesaw State University*: 'Photovoice: An Innovative Approach to Facilitating Knowledge Exchange and Conflict Resolution in Humanitarian Ecosystems'
- **Mikey Tomkins**, *CitizenD*: 'Refugee communities in Dallas: Mapping the potentials for Urban Agriculture in Vickery Meadow'

Chair: **Louise Bloom**, *Humanitarian Innovation Project*

This panel will convene conversations about mapping for humanitarian innovation. The first presentation will introduce a mapping project undertaken in Bourj Al Shamali refugee camp by a group of youth with a simple camera and a balloon full of helium – a “do-it yourself satellite imagery” - and will discuss the mapping process, the lessons learned and the ethical issues that can arise when mapping refugee camps. The second presentation will introduce Photovoice, an image- and dialogue-based intervention that serves the dual purpose of providing critical “bottom-up” information about people’s experiences to decision-makers and of creating dialogue between conflicting parties to mitigate daily tensions. The third presentation will discuss approaches and techniques for mapping urban agriculture and food security, based on ‘edible map’ projects conducted in Hackney, Dallas, and Kampala.

### Co-Creation & Participatory Approaches to Humanitarian Innovation

3<sup>rd</sup> Panel Room

- **Yvonne Crotty** and **Laura Kilboy**, *Dublin City University*: 'The Co-Creation of An Innovative Video To Inspire Humanitarianism'
- **Anne-Meike Fechter**, *University of Sussex*: 'Innovators or Amateurs? The Role of Do-It-Yourself-Aid'
- **Ian Gray**, *Independent Consultant*: 'Reflections from ideation facilitation with vulnerable groups'
- **Robin Mays**, *University of Washington*: 'Preserving space for adaptation-- a success factor for achieving community agency and long-term Impact'

Chair: **Erin Hayba**, *University of Geneva/InZone & Georgetown University*

This panel will explore theories and approaches to engaging in participatory work and co-creation with affected populations and vulnerable groups, focusing on interactions between ‘transnational’ organisations and local actors. The first presentation highlights the need for people to be creative and embrace digital technology to promote humanitarian work, sharing results of an Action Research project that produced a charity video, ‘Crosscause: Making a Difference’, to showcase humanitarian work in Ireland and Romania. The second presentation investigates the phenomenon of ‘Do-it-yourself-aid’ organisations in Cambodia, describing the ways in which their small-scale and transnational nature enables them to implement innovative approaches to local problems, and suggesting this trend as an example of innovation that might occur in the space created by transnational collaborations between foreign and local small-scale actors. The third presentation will outline some fundamentals of participatory approaches to ideation, then will seek to unpack the utility and ethics of applying these approaches to ideation with vulnerable groups. The fourth presentation will share new evidence highlighting the critical link between allowing innovation at the community level to achieving long-term success in humanitarian work.



# FRIDAY 17 JULY 2015

11.30 - 13.00

## Parallel Sessions I

### Developing Data for Humanitarian Protection

*4<sup>th</sup> Panel Room*

- **Brad Blitz**, *Middlesex University*
- **Rajith Lakshman**, *Institute of Development Studies*
- **Andrew Rzepa**, *Senior Consultant, Gallup*

Chair: **Brad Blitz**, *Middlesex University*

This panel examines the use of alternative techniques of data collection for humanitarian protection. It considers how other providers have sought to gather data on vulnerable populations by including them in the Gallup World Poll, an annual global survey which is nationally representative and conducted across 160 countries. One fundamental problem complicating the task of effective humanitarian protection is absence of accurate data on the populations most affected. While the UNHCR and OCHA collect data on refugees, often their estimates provide a limited demographic profile of those most at risk. The quality of statistical information available on stateless people is even less developed. Yet, the importance of reliable data for effective humanitarian policy cannot be overstated. The UNHCR is a member of the UN Development Group and has endorsed the results-based management approach (RBM) to humanitarian assistance and development, which seeks to apply a measurable, results-based approach to the planning, implementation and assessment of the agency's activities. The absence of accurate data reduces the chances that the UNCHR will be able to measure the effectiveness of its work in this area. Further, since the RBM approach is used across the UN system, the absence of data similarly undermines the utility of this approach for other agencies working on related areas of humanitarian protection and development.

### All Stars Workshop: Performing Humanitarianism

*6<sup>th</sup> Panel Room*

#### Facilitators:

- **Gabrielle Kurlander**, *All Stars Project, Inc.*
- **Nichelle "Brown Eyes" Brown**, *All Stars Project, Inc.*
- **Chantelle Burley**, *All Stars London*
- **Brian Mullin**, *All Stars London*

At this workshop, you will give expression to your own experience of humanitarianism by sharing stories, poems, songs, and ideas, and using them to create a new performance together that will be showcased at the All Stars Project talent show on Friday evening.

This All Stars Workshop is a lively, engaged session introducing participants to the basics of performance and improvisation through simple, fun theatre games and exercises and beginning a collective conversation about how those techniques can transform society. Improvisation is the process of performers working together to build a new reality from scratch. Participants accept one another's offers and take on new roles that they have never imagined before. The lessons learned from improvisation can also be harnessed for work off-stage, as groups of all kinds build new realities in their communities and their societies. No performance experience is necessary, just an openness to working together and creating something new.

***Preparation for Friday Evening Talent Show Performance***



FRIDAY 17 JULY 2015

13.00 – 14.00

**Lunch***Keble Dining Hall*

14.00 – 15.30

**Parallel Sessions II****Education & Humanitarian Innovation***Plenary Theatre***Eugenie Mukandayisenga**, *Jesuit Refugee Services***Jackie Strecker**, *UNHCR***Oisin Walton**, *Vodafone Foundation***Chair: Andy Cunningham**, *University of Oxford*

*This panel will explore promising avenues and blind alleyways of innovation for education in the humanitarian context. Panellists will provide real world examples of successful and unsuccessful product, process, market, and organisational innovations in the sector - addressing key issues of educational access, quality and equity for the most marginalized children (and adults) throughout the world. Questions to be answered include: How can we employ innovative approaches to dramatically improve classroom pedagogy, better link skills-based trainings with improved livelihoods, advance key learning outcomes for children (and their parents), and fill critical educational financing gaps in humanitarian contexts? Panellists will then consider critical implications for future international education and innovation research, policy and practice.*

**“Crash course in design for humanitarian practice”**  
**A workshop by Design without Borders on**  
**how design makes sense in humanitarian innovation**  
*Innovation Lab Space*

**Facilitators:**

- **Anjali Bhatnagar**, *Design without Borders*
- **Synne Christiansen**, *Design without Borders*
- **Hafþís Sunna Hermannsdóttir**, *Design without Borders*

Design is an acknowledged driver for innovation and is widely used in both private and public sector. The design approach provides a concrete approach to developing innovative solutions. How can the humanitarian sector benefit from the same tools? During the workshop you will be introduced to the design process through short case examples. You will also take part in a practical exercise to explore and test some of the design tools to address a specific innovation challenge faced by many NGOs in the field. The workshop will use the designerly approach of visualising systems which will help to better understand the underlying interdependencies and chains of action. Different visualisation techniques are used to identify places within the network of actions where there is possibility to make change. It will also help ensure that the solutions and innovations you create in the workshop fit into the ecosystem they are to operate within.



## FRIDAY 17 JULY 2015

14.00 – 15.30

## Parallel Sessions II

**Communications technology: challenges and opportunities for humanitarian security***Arco Workshop Room*

- **Lisa Reilly**, *European Interagency Security Forum (EISF)*
- **Peter Wood**, *Oxfam GB*
- **Raquel Vazquez Llorente**, *European Interagency Security Forum (EISF)*

Chair: **Raquel Vazquez Llorente**, *European Interagency Security Forum (EISF)*

In a session targeted to policy and programming staff, as well as risk managers, the panel will discuss the opportunities and challenges that new communications technology bring to humanitarian access and the sustainability of humanitarian programmes in conflict and emergencies. In the last decade, humanitarian organisations have been investing in more proactive acceptance strategies, but often forget to look at the impact that digital interactions have in the security of staff when we replace the traditional ‘tea in the market’ with Skype meetings with beneficiaries. To date few efforts have been made to understand the specific nature of the security threats created by the digital revolution, and their implications for security risk management. Nor have there been many efforts to understand the ways in which communications technology is creating new opportunities for humanitarian agencies to respond to emergencies and the impact these new programmes have on how we manage security risks and ensure sustainable humanitarian access.

**Ethics for Technology & Big Data in Humanitarian Innovation***1<sup>st</sup> Panel Room*

- **Nathaniel Raymond**, *Harvard Humanitarian Initiative’s Signal Program*: ‘Applying Humanitarian Principles to the Collection and Use of Digital Data in order to Identify and Mitigate Potential Risks to Vulnerable Populations’
- **Stefan Voigt**, *DLR Center for Satellite Based Crisis Information*, and **Josh Lyons**, *Human Rights Watch*: ‘Between transparency and sensitivity: considerations on the use of very high resolution satellite mapping technologies for humanitarian operations and human rights investigations’

Chair: **Anaïs Rességuier**, *Sciences Po Paris*

This panel will discuss ethical issues and risks specific to the application of new and existing technologies and the collection of ‘big data’ for humanitarian purposes. The first presentation will identify potential risk vectors and models of prospective harm that may stem from current data collection practices through digital platforms, which is increasingly for humanitarian practice, and will provide examples of scenarios where this harm may occur and applying commonly accepted sources of humanitarian principles. The second presentation will give an insight in the current and up-coming state-of-the-art of satellite technology and will stimulate a discussion on how the geospatial community can navigate future policy debates in a balanced and informed way.



# FRIDAY 17 JULY 2015

14.00 – 15.30

## Parallel Sessions II

### Humanitarian Innovation:

#### How to balance short-term results with long-term vision?

*2<sup>nd</sup> Panel Room*

- **Marpe Tanaka**, *MSF Sweden Innovation Unit*
- **Kim Scriven**, *Humanitarian Innovation Fund*
- **Pascal Daudin**, *ICRC*
- **Johan Karlsson**, *Better Shelter*

Chair: **Marpe Tanaka**, *MSF Sweden Innovation Unit*

For emergency-oriented organisations in the humanitarian sector, responding quickly to rapidly emerging crisis situations is absolutely crucial. However, a major challenge facing humanitarian organizations is how to maintain a balance between addressing short-term needs and building an innovation capability to meet long-term challenges. The emergency-oriented mind-set often leads to prioritization of short-term problem solving and neglects the exploration of long-term challenges and opportunities for innovation. This panel brings together representatives from MSF Sweden Innovation Unit, the Humanitarian Innovation Fund, the ICRC and Better Shelter to discuss how to successfully achieve a balance between the short-term and the long-term, and to explore the role of patience and trust in creating a sustained innovation capability in humanitarian organizations.

### Energy for the Displaced

*3<sup>rd</sup> Panel Room*

- **Glada Lahn**, *Chatham House*
- **Ben Good**, *GVEP International*
- **Christopher Baker-Brian**, *BBOXX*

Chair: **Michael Keating**, *Chatham House*

Humanitarian agencies lack the capacity to deliver sustainable and clean energy to refugees and displaced people. This means that hundreds of millions of dollars in donor and refugee money is spent each year on fuels that are burned in highly inefficient and often health-endangering ways. In the case of firewood - still the overwhelming fuel of choice in camps - women and children are at risk from both journeys outside the camp to collect it and inhalation of the smoke. With the developing world hosting the majority of refugees and displaced - and an increasing number living in urban areas - addressing energy needs also combines with complex national energy security and social integration issues. There is a growing range of safer, cleaner, more carbon-efficient methods available, whose cost savings over years would also help ease the burden on an overstretched humanitarian system. However, innovation in this area is inhibited by the system itself. This presentation will discuss ways in which energy might be delivered more sustainably, with a greater role for the private sector.

## FRIDAY 17 JULY 2015

14.00 – 15.30

## Parallel Sessions II

**Harnessing technology to increase access to the internet, information and feedback mechanisms in crises***4<sup>th</sup> Panel Room*

- **Nina Gora**, *Accountable Aid*
- **Philip Worthington**, *Accountable Aid*
- **Richard Dent**, *University of Cambridge*
- **Arjuna Sathiaseelan**, *University of Cambridge*

Chair: **Nina Gora**, *Accountable Aid*

Organisations are increasingly recognising the need to provide crisis-affected people with both access to accurate and reliable real-time information about services and the opportunity to voice their opinions and provide feedback on whether those services meet their needs. In this workshop we will discuss innovative ways in which ICT can be used to address these needs and collectively explore the opportunities and challenges that remain in using ICT to increase accountability and transparency. It will discuss, in particular, cutting edge research on building resilient internet connectivity and will consider how ICT can be effectively used to disseminate information on services and crowd-source real-time feedback, to improve service delivery and help inform community choices. It will build on the exciting initiatives which are already taking place and propose solutions to help organisations and communities become better equipped to respond to crises.

**Making Technology Work for Humanitarian Innovation***5<sup>th</sup> Panel Room*

- **Ian Gray**, *Independent Consultant*: 'Scaling Out ICT4H innovations: Challenges and Opportunities'
- **Travis Heneveld**, *United Nations Motorola Solutions*: 'From ICT4D to D4D: at the Crossroads'
- **Laura James**, *Field Ready*: 'Transforming Supply Chains Through Hybrid Innovation Spaces'
- **Elad Orian**, *COMET-ME*: 'Tilting at Windmills? The Challenge of Bringing Rural Electrification to Off-Grid Communities in the Occupied Palestinian Territories'
- **Michelle Reddy**, *Stanford University*: 'Humanitarian Innovation: A Two-Way Street? User Experiences of Innovation Hubs, Networks, and Relational Spaces in the Social Sphere'

Chair: **Stuart Campo**, *UNICEF*

This panel will showcase the use of technology in humanitarian innovation through exploring a variety of case studies and analytical research on organisational and user-engagement with technology in a humanitarian sphere. The first presentation will share feedback from a workshop of scaling ICT4H innovations - finding solutions to common challenges to Scaling Up and Scaling Out. The second presentation will discuss the growing interconnection between technology and the attainment of social development goals, exploring current drivers, characteristics and challenges of using ICT solutions to make the world a better place and using a unique ICT4D/D4D framework to analyse relevant business issues and case studies. The third presentation will focus on a Field Ready case study in Haiti where a number of medical devices were made for hospitals and Haitian 'makers' were trained in the use of 3D printers at a local 'tech hub', discussing future applications and developing the concept of 'Deployable Makespaces' supported by local and remote communities of 'Humanitarian Makers'. The fourth presentation will describe the work of Comet-ME in bringing electricity to Palestinian populations in the difficult political context of the Occupied Palestinian Territories, opening up a discussion about the obstacles that political and policy challenges can present when introducing new technologies and attempting to implement innovations. The fifth presentation examines 'innovation hubs' as the relational spaces embodying participatory approaches, investigating Africans' use and experience of innovations and innovation hubs provided by INGOs and universities.



## FRIDAY 17 JULY 2015

14.00 – 15.30

## Parallel Sessions II

## Innovation in Cash Transfer Programmes

*6<sup>th</sup> Panel Room*

- **Maria Theresa Abogado**, *Oxfam Philippines*: 'Testing a New Approach to Cash Transfer Programming in Emergencies'
- **Hervé Nicolle**, *Samuel Hall*: 'Ringling the humanitarian bell: enabling mobile cash transfer responses in urban and rural Afghanistan'
- **Willem van de Put**, *HealthNet TPO*: 'Social and Financial inclusion'

Chair: **Brad Blitz**, *Middlesex University*

This panel explores developments and innovations in cash transfer programming. The first presentation will introduce Oxfam and Visa's pilot project in the Philippines using the Visa Prepaid card as the modality for emergency cash disbursement to discuss critical challenges, share learning and identify next steps in the scale up process. The second presentation will present evidence-based findings from two studies conducted in rural and urban Afghanistan of mobile cash transfers amid the worsening security and political situation. The third presentation will talk about HealthNet's approach to connect the diaspora and remittances with development in fragile states.

15.30 – 16.00

**Break***Arco Building*

FRIDAY 17 JULY 2015

16.00 – 17.30

## Parallel Sessions III

**Innovative Ideas on the Transition from Humanitarian to Development Support***Plenary Theatre***Theresa Beltramo, UNHCR****Niels Harild, World Bank****Elena Qleibo, Oxfam Gaza****Chair: Naohiko Omata, Humanitarian Innovation Project**

*Many humanitarian challenges require better use of ideas drawn from the wider development 'toolbox'. In protracted displacement situations, for example, long-term humanitarian assistance can undermine the autonomy of refugees and internally displaced persons. Gradually, though, there is growing recognition of the need to move from models that promote dependency to more sustainable approaches that recognize the capacities as well as the vulnerabilities of affected communities. In order to promote self-reliance, new and innovative approaches are needed at the emergency, protracted crisis, and recovery stages of humanitarian response. This panel explores new ways in which the traditional 'humanitarian-development gap' can be overcome.*

**Photovoice: An Innovative Approach to Facilitating Knowledge Exchange and Conflict Resolution in Humanitarian Ecosystems***Innovation Lab Space***Facilitator: Birthe C. Reimers, Kennesaw State University**

Technical Assistant: Benjamin J. Roberts

In this interactive workshop, participants will engage in a group simulation using their cell phone cameras to learn how to effectively use the Photovoice facilitation technique in complex humanitarian environments. The innovative application of the image- and dialogue-based Photovoice methodology introduced in this workshop offers a creative and participatory way of promoting knowledge exchange and conflict resolution in humanitarian ecosystems that is useful for both researchers and practitioners. Drawing illustrative examples from a recent project in Clarkston, Georgia, a major refugee resettlement hub in the Southeastern United States, this workshop provides an introduction to the Freirean principles underlying the Photovoice methodology and to the key features of its design, implementation, and evaluation. The workshop participants will gain first-hand experience with the Photovoice process and take away a road map for implementing future projects in humanitarian spaces.





# FRIDAY 17 JULY 2015

16.00 – 17.30

## Parallel Sessions III

### 'Building community of practice in humanitarian innovation – or networking our networks': A Participatory Workshop *Arco Workshop Room*

#### Facilitators:

- **Julia Stewart-David**, *European Commission*
- **Rahel Dette**, *GPPI*

*Where are the good ideas? How does innovation fit with real problems? Who knows what? Has anyone tried this before? Where do we go to find out?* Humanitarian stakeholders increasingly encourage innovative approaches, often linked to particular sectors or organisational mandates, but we need to pool efforts and resources: inter-connectedness is essential to making innovation work for effective humanitarian aid. At this workshop, we will use our collective knowledge to identify existing networks, web-platforms, and other ways to connect innovation actors to each other and to the core humanitarian challenges. We warmly invite you to join us in a collective, messy, experimental and creative mapping of what and who is out there. We will also open up a space for reflection on our unmet needs in supporting innovation communities of practice. What would a neutral information-sharing platform look like? If you had questions around innovation, where would you want to look for information? And where would you feel comfortable sharing your own success stories and learning? Together, we will start to map solutions. As an accompaniment to this workshop, Rahel Dette will present "Innov-Aid" a collaborative space hosted by the European Commission offered to all stakeholders interested in humanitarian innovation as an entry point for building connections and sharing knowledge. The site is a first offer of an online group for exchange and discussion to nurture inspiration, document best practices and develop common innovation visions.

### Innovating to Educate: Using Technology to Improve Learning *1<sup>st</sup> Panel Room*

- **Atish Gonsalves**, *DisasterReady.org*: 'A collaborative digital learning model to help humanitarian aid workers better prepare for and respond to disasters'
- **Barbara Moser-Mercer**, **Sloane Speakman**, and **Erin Hayba**, *University of Geneva/InZone & Georgetown University*: 'Connecting learners – connected learning: Non-formal tertiary education for refugees'
- **Richard Skone James**, *Xavier Project*, 'Xavier Project - Pioneering Education in Urban Refugee Communities'

Chair: **Courtney Welton-Mitchell**, *University of Denver*

This panel will discuss a variety of projects and initiatives that seek to address issues for educational provision and quality through technology-based solutions. The first presentation will give participants an understanding of how the humanitarian sector is collaborating to deliver affordable, accessible, high-quality training to aid workers via open online learning tools such as DisasterReady.org. The second presentation will discuss an InZone study of a MOOC Multi-Center study designed to enhance our understanding of the potential of MOOCs for offering non-formal higher education opportunities to learners in fragile contexts. The third presentation will discuss Xavier Project's community-led activities and emergent tech-based innovations, including an SMS revision platform based on the school curriculum used by 500+ refugees, a cloud-based personalised learning suite, and a programme to deliver a host of educational content to every refugee community in Nairobi.

## FRIDAY 17 JULY 2015

16.00 – 17.30

## Parallel Sessions III

**Oxfam GB and Internews: Responsible Data and Innovation in Emergencies***2<sup>nd</sup> Panel Room*

- **Laura Eldon**, *Oxfam GB*
- **Amy O'Donnell**, *Oxfam GB*
- **Stijn Aelbers**, *Internews*

Chair: **Laura Eldon**, *Oxfam GB*

Responsible Data is about ensuring the adoption of appropriate practice in our treatment of data, the participation of local communities in its collection and use and the way we uphold security and privacy. Too often there is a gap between the development of guidelines relating to such activities and their practical implementation and socialisation at a field level. Oxfam is collaborating with Internews to make existing advice tangible and practical. We are exploring a web-based portal that acts as a showcase for the very best examples of data standards, serving as a learning space to constructively exchange and share cases of responsible data practice and the participation of affected populations in program design and implementation. It will be designed to encourage the sector to collaborate and learn from one another on this new and fast-changing issue. Oxfam is also engaging with others through the Engine Room's Responsible Data initiative in recognition that we are all facing similar problems, and can learn a great deal from peer agencies and local communities. This session is an opportunity to test out our project hypothesis - namely that limited support is available to socialise responsible data approaches in emergency responses, and our suggested means of addressing it. Discussion will include considering approaches to collective change, the stage on the innovation cycle that such an initiative fits and our vision for a phased approach to developing out stages of activity.

**Capacity Building and Knowledge Exchange for Humanitarian Innovation***3<sup>rd</sup> Panel Room*

- **Anaïde Nahikian**, *Harvard Humanitarian Initiative*: 'Transforming humanitarian capacity-building through field-based networks'
- **Ken Okamoto-Kaminski** and **Saïd Abu-Kaud**, *UNDP*: 'Developing and Facilitating Innovative Leadership Pathways'
- **Niall Winters**, *University of Oxford*: 'Smartphone apps for training health workers in low-resource settings: What lessons can be drawn for innovation in humanitarian contexts?'

Chair: **Josiah Kaplan**, *Humanitarian Innovation Project*

This panel will address the role of cross-sectoral knowledge exchange for humanitarian innovation and innovative approaches to capacity-building for both practitioners and communities. The first presentation will discuss the Advanced Training Program on Humanitarian Action (ATHA) at Harvard University and its efforts to strengthen the capacity of "frontline" humanitarian professionals by fostering informal, professional exchange through a dynamic professional platform supporting onsite and online exchanges among practitioners engaged in humanitarian protection. The second presentation will argue that the transformation of knowledge-based and globally-focused leadership networks has generated a demand for more innovative pathways for a faster knowledge-sharing, which may require introduction of a more dynamic competency training model. The third presentation will introduce the mCHW project, which works with marginalised communities in rural and urban contexts in Kenya on an innovative mobile training intervention for community health workers, discussing the implications of taking a participatory approach to bridge the gap between the formal health system and the community.



# FRIDAY 17 JULY 2015

16.00 – 17.30

## Parallel Sessions III

### Mobilising Data & Improving Measuring for Impact & Policy

4<sup>th</sup> Panel Room

- **Ronak Patel**, *Stanford University School of Medicine*: 'Developing and Validating the Refugee Integration Scale in Nairobi, Kenya'
- **Karen Rono** and **Fiona Napier**, *Development Initiatives*: 'What role does data and evidence play in humanitarian impact and policy? Early experience from mapping study in East Africa'
- **Anke Schwittay**, *University of Sussex* & **Paul Braund**, *RiOS Institute & University of Sussex*: 'Innovative Models for Generating Actionable Academic Research'
- **Anjuli Shivshanker**, *International Rescue Committee*: 'Creating the most impact for the most people at the lowest cost in humanitarian emergencies'

Chair: **Eleanor Ott**, *Oxfam GB*

This panel discussion will focus on the effective use of data and tools for measuring in order to achieve impact for programmes and policy. The first presentation will introduce the 'Refugee Integration Scale' as a next step in the development of better tools to measure the construct of refugee integration among urban refugees and with continued experience may be used to design better policies and programs for this population. The second presentation will discuss an ongoing political economy study on the production and utilisation of humanitarian evidence in Kenya, Uganda and the East African region. The third presentation will explore models for innovative university-based research institutes that bring together academics, practitioners and policy makers to generate actionable research for humanitarian innovation. The fourth presentation will locate the fundamental failure of the humanitarian system to meet humanitarian needs as a failure to adequately or appropriately measure and analyse evidence, and will describe three organizational initiatives that the IRC is developing in order to address these challenges.

### Rethinking Concepts in Humanitarian Innovation

5<sup>th</sup> Panel Room

- **Helen Leung**, *University of Oxford*: 'The historical evolution of humanitarian innovation: a Foucauldian analysis of UNHCR Innovation'
- **Ludvik Girard**, *IOM*: 'Institutional challenges and innovative solutions to crisis migration: a practitioner's view'
- **Robyn Lui**, *Social Change Collective*: 'The bigger they are the harder they stall: lessons on enabling innovation in the public sector'

Chair: **Evan Easton-Calabria**, *University of Oxford*

This panel will invite participants to reconceptualise 'innovation' in the humanitarian sector by offering alternative approaches to understanding how innovation is shaped and implemented in practice. The first presentation will consider the development of humanitarian innovation as a concept in the field and will analyse how UNHCR Innovation's understanding and representation of innovation is shaped by its institutional context. The second presentation will focus on ways to facilitate innovation to better address crisis migration, identifying three common institutional challenges faced by international agencies based on practical experiences with the International Organization for Migration (IOM) in West Africa. The third presentation will draw on lessons from case studies to consider drivers for social innovation in the public sector and will suggest approaching innovation as an input rather than an end.



FRIDAY 17 JULY 2015

16.00 – 17.30

**Parallel Sessions III**

**All Stars Workshop: Performing Humanitarianism**

*6<sup>th</sup> Panel Room*

**Facilitators:**

- **Gabrielle Kurlander**, *All Stars Project, Inc.*
- **Nichelle “Brown Eyes” Brown**, *All Stars Project, Inc.*
- **Chantelle Burley**, *All Stars London*
- **Brian Mullin**, *All Stars London*

At this workshop, you will give expression to your own experience of humanitarianism by sharing stories, poems, songs, and ideas, and using them to create a new performance together that will be showcased at the All Stars Project talent show on Friday evening.

This All Stars Workshop is a lively, engaged session introducing participants to the basics of performance and improvisation through simple, fun theatre games and exercises and beginning a collective conversation about how those techniques can transform society. Improvisation is the process of performers working together to build a new reality from scratch. Participants accept one another’s offers and take on new roles that they have never imagined before. The lessons learned from improvisation can also be harnessed for work off-stage, as groups of all kinds build new realities in their communities and their societies. No performance experience is necessary, just an openness to working together and creating something new.

***Preparation for Friday Evening Talent Show Performance***



FRIDAY 17 JULY 2015

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17.45– 18.45

**Performing Humanitarian Innovation**

*All Stars Talent Show Performance*

*Plenary Theatre*

*With Introduction by Hunter Hunt*

18.45 – 19.30

*Arco Building*

**Drinks Reception**

+

**Launch Event**

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**HIP & WHS 'Refugee Innovation' Report**  
**by Alexander Betts, Louise Bloom, & Nina Weaver**

**&**

**DFID-UNOCHA Humanitarian Ecosystems Report**  
**by Ben Ramalingam & Howard Rush**





FRIDAY 17 JULY 2015

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19.30 – 21.30

**Dinner**

*Keble Dining Hall*

21.30

*Keble Bar*

**Post-Dinner Drinks**

*(cash bar)*

+

**Humanitarian Innovation PUB QUIZ**

*(organised by War Child Holland)*



# SATURDAY 18 JULY 2015

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9.00 - 9.15

## **Keynote Address**

*Plenary Theatre*

**SARA PANTULIANO**

*DIRECTOR, HUMANITARIAN POLICY GROUP*

9:15 – 10:30

## **Plenary Session II**

### **Ebola Response: Learning from Failure?**

*Plenary Theatre*

**Stuart Campo, UNICEF**

**Miriam Orcutt, London School of Hygiene and Tropical Medicine**

**David Stuckler, University of Oxford**

**Paul Wise, Stanford University**

**Chair: Josiah Kaplan, Humanitarian Innovation Project**

*In responding to the Ebola epidemic, the international community faced monumental challenges that necessitated the forging of new strategies, partnerships, and collaborations. While many aspects of this response were successful, Ebola also exposed significant gaps in the international community's approach to managing infection diseases. Key weaknesses were highlighted in the interoperability of health systems, emergency infrastructure and logistics, health intelligence and diagnostics, and engagement with affected communities. In preparing for future outbreaks, innovative solutions to addressing these gaps must be made a priority. Drawing from the expert perspectives of our discussants, this panel explores the role of innovation and lessons-learning in the wake of Ebola. It seeks in particular to identify the opportunities and remaining barriers to innovation necessary for improving international response capacity to major infectious disease emergencies.*

10.30 - 11.00

## **Break**

*Arco Building*

## SATURDAY 18 JULY 2015

11.00 – 12.30

## Parallel Sessions IV

**What role for governments in humanitarian innovation?***Plenary Theatre***Mohamad Agha**, *International Humanitarian City Dubai***Joanna Macrae**, *DFID***Anita Menghetti**, *U.S. State Department***Jelte van Wieren**, *Dutch Ministry of Foreign Affairs***Chair: Julia Stewart-David**, *European Commission*

*Humanitarian innovation often celebrates the untapped potential of private sector actors to contribute to humanitarian assistance. Yet, this neglects the fact that governments continue to be the most significant humanitarian actors. They play a major role as donors and as affected countries, and they hold ultimate responsibility for ensuring fundamental rights and needs are met. This panel therefore seeks to explore the actual and potential role for governments in facilitating humanitarian innovation. How can they contribute as donors, through regulatory structures, or through diplomacy and new forms of international cooperation?*

**Playing the Game: serious gaming and children in emergencies***Innovation Lab Space***Facilitator:****Kate Radford**, *War Child Holland*

The workshop will begin with a quick introduction to War Child Holland's innovative education work and the processes and challenges in applying innovations to education for children affected by conflict. Participants will then split into three groups and be invited to respond to different aspects of a real-life challenge based on eLearning Sudan. They will look at the following question: "How can eLearning Sudan be taken to scale in Sudan and scaled to reach children in Jordan and Chad?" Each group will be asked to plan a solution for either Sudan, Chad or Jordan, using a fantasy card-game model. During the initial information sharing, teams will work on identifying the key considerations for scaling the programme. Working first as individuals, teams will use this information to brainstorm around what the major challenges and opportunities might be in each location. During this process, groups will be given challenge moments, where they are given additional cards, and asked to select 3 out of five. This will guide the brainstorm and planning on their game mats. The first challenge will be cards on partners, and the second on inclusion. The final reflection session will include a directed conversation on the approaches to scale and how to manage multi-stakeholder programming. WCH will then discuss how these models could be considered as part of the next design phase, how the teams' contributions will feed into the actual programme design, and how teams can continue to stay involved.



# SATURDAY 18 JULY 2015

11.00 – 12.30

## Parallel Sessions IV

### **Crowd Sourcing Innovation: An introduction into how you can solve real world problems by innovating together online**

*Arco Workshop Room*

**Facilitator:**

**Dr. Matt Chapman**, *Mindjet*

This workshop will provide you with an introduction to the field of Innovation Crowd Sourcing and will take you through the exercise of how to design an Innovation Challenge Brief. This is a cornerstone of the methodologies used by organizations around the world, including the UNHCR, to engage both internal and external crowds through Innovation Challenge questions to come up with ideas and solutions that solve these critical questions through online collaboration.

### **Humanitarian Innovation and the Military**

*1<sup>st</sup> Panel Room*

- **Josiah Kaplan**, *Humanitarian Innovation Project*
- **Nathaniel Raymond**, *Harvard Humanitarian Initiative*
- **James Ryan**, *University of London*

Chair: **Josiah Kaplan**, *Humanitarian Innovation Project*

Military and humanitarian actors increasingly interact across a range of contexts, from natural disaster response to complex emergencies. To date, however, sensitive but important questions surrounding knowledge creation, diffusion, and exchange between both communities remain under-explored, both in debates on humanitarian innovation and humanitarian civil-military coordination. This panel seeks to prompt critical discussion around a sensitive topic by examining how innovative forms of knowledge are created, diffused, and exchanged between military and humanitarian space. How do aid workers learn, adapt, and 'rebrand' military innovations for civilian use? To what degree are military actors adapting humanitarian concepts and practices for their own use? What sensitivities and dilemmas do such interactions pose for both humanitarian practice and principles? This discussion will be grounded in concrete case studies drawn from medical humanitarianism and emerging approaches to networked technologies such as remote sensing and mapping.

## SATURDAY 18 JULY 2015

11.00 – 12:30

## Parallel Sessions IV

## Understanding Humanitarian Innovation in Resettlement Contexts

*2<sup>nd</sup> Panel Room*

- **Gavin Ackerly**, *Asylum Seeker Resource Centre Innovation Hub*: 'Innovative ways of creating resource rich networks to support successful refugee resettlement'
- **Faith Nibbs**, *Southern Methodist University*: 'Innovative Strategies: How refugees have career-laddered in the US'
- **Eleanor Ott**, *Oxfam GB*: "'Forced' innovation: A case study of US refugee resettlement"
- **Carrie Perkins**, *Southern Methodist University*: 'The Road to Resettlement: Transitions from the Thai-Burma border to Dallas, Texas'

Chair: **Naohiko Omata**, *Humanitarian Innovation Project*

This panel will consider how the concept of humanitarian innovation can apply to refugees who have been resettled to third countries. The first presentation will introduce a purpose-built e-mentoring and networking project which connects refugees to industry professionals, small business mentors and peer groups in order to give refugees the opportunity to connect deep within mainstream networks, reducing reliance on service agencies and increasing opportunities for prosperity. The second presentation will address how refugees career-ladder when their skills don't easily transfer to the country of resettlement, presenting some of the innovative strategies refugees have used over the past 30 years in the US gathered through ethnographic interviews of the refugee communities of Dallas, TX area. The third presentation will explore how resettled refugees use and build their own networks to relocate, acquire employment, and find economic and social support, presenting qualitative and quantitative data on resettled refugee livelihood adaptation from findings of research with resettled refugees, practitioners, and policymakers. The fourth presentation will use qualitative interviews from refugees both preparing for resettlement and those who have already made the transition to life in the U.S to explore the many challenges, struggles and successes encountered along the way.

## Considering Ethics in Humanitarian Innovation

*3<sup>rd</sup> Panel Room*

- **Alexander Betts**, *University of Oxford*: 'Principles for Ethical Humanitarian Innovation'
- **Mollie Gerver**, *London School of Economics*: 'The Ethics of Monetary Incentives for Refugee Repatriation'
- **Anaïs Rességuier**, *Sciences Po Paris*: 'Ethics as a driver for humanitarian innovations'

Chair: **Miriam Orcutt**, *London School of Hygiene and Tropical Medicine*

This panel will engage with several topics related to ethics and principles for humanitarian innovation. The first presentation will explore the range of ethical questions and dilemmas related to humanitarian innovation and will offer a set of principles for ethical HI to review, based on discussions at workshop held in Oxford in April 2015. The second presentation will consider not only whether monetary incentive payments themselves are unjust, but whether the UN and NGOs act unjustly when they facilitate such schemes, attempting to resolve two ethical dilemmas concerning such payments: the "Motivation Dilemma" and the "Freedom of Movement Dilemma." The third presentation engages with the ethical aspirations of humanitarian endeavors as 'the primary desire to help' and argues that under this model ethics becomes a fundamental source for humanitarian innovation rather than only a way to regulate it.



# SATURDAY 18 JULY 2015

11.00 – 12:30

## Parallel Sessions IV

### What Successful Humanitarian Innovation Processes Look Like: Lessons from the HIF

4<sup>th</sup> Panel Room

- **Amos Doornbos**, *Faces of Another World*
- **Andrew Lamb**, *Field Ready*
- **Kim Scriven**, *HIF*

Chair: **Alice Obrecht**, *ALNAP*

While the knowledge base around innovation in the humanitarian sector is increasing, there are a number of key questions that need to be answered in order to guide practitioners at the organisational level who are interested in innovation. These include questions around what factors contribute to successful innovation management and how spaces for innovation are best created and sustained by organisations. Drawing on the experiences and expertise of grantees of the Humanitarian Innovation Fund, this panel will explore the question: 'What factors contribute to successful innovation management in humanitarian organisations?' Two panellists will share their experiences managing an innovation process within their organisations. From these presentations, the panel will outline some emerging lessons and best practices for innovation that can inform the development of policies and innovative programming. A third presentation will provide a connective strand through these experiences by tying them to the case study research currently underway between the HIF and ALNAP. Finally, the Manager of the HIF will describe how the HIF is using this learning to provide concrete guidance to organisations that are seeking to develop a stronger approach to innovation. Using a set of propositions tested in the case studies, the panel will address factors such as the availability of resources, models of innovation programming, risk assessment and building collaborative relationships across sectors, exploring their contribution to successful humanitarian innovation.

### The Syria Crisis

5<sup>th</sup> Panel Room

- **Joseph Guay**, *Independent Consultant and World Vision International*: 'Social Cohesion Between Refugee and Host Communities in Urban and Non-Camp Settings in Lebanon and Jordan: a desk review'
- **Dave Levin**, *Refugee Open Ware*: 'Building a Humanitarian Google X: Re-Imagining Humanitarian Relief through Disruptive Technology and the Democratization of Production'
- **Sean Thomas**, *West Asia - North Africa (WANA) Institute*: 'Disrupting the Institutional Environment of Refugee Assistance: Some Observations and Recommendations from Jordan'

Chair: **Carla Lacerda**, *Cash Learning Partnership (CaLP)*

This panel will convene presenters and projects based around the Syria crisis and response. The first presentation will share case studies on improving human rights fulfilment of Syrian refugees and other victims of conflict in Jordan through the application of disruptive technology, such as 3D printing, robotics, brain-computer interface, and the internet of things. The second presentation will feature a discussion with Joseph Guay, an Associate at The Policy Lab, to discuss the problem of social tensions between Syrian urban refugees and host communities in Lebanon and Jordan, a starting point for WVI's Social Cohesion Project (part of a longer-term, evidence-based design research initiative), with the aim of employing urban, peace-building, and development and resilience frameworks to develop new, innovative program approaches and policy recommendations for refugee programming in conflict-affected, urban settings. The third presentation will investigate and analyse some key trends of refugee policy programming at the governmental and humanitarian levels, taking examples from Jordan as one of the principal host states for Syrian refugees, and reflecting upon the normative dimension of the learned and repeated behaviours within and among major refugee organisations.





# SATURDAY 18 JULY 2015

11.00 – 12.30

## Parallel Sessions IV

### **Learning in Good Company: learning based on the voices of affected populations**

*6<sup>th</sup> Panel Room*

**Facilitators:**

- **Peter Zihlmann**, *ebaix.ch*
- **Ralf Otto**, *MomoLogue.be*

At the core of this interactive session are short films with exemplary statements of the affected population and local staff in humanitarian programme locations in five countries around the globe. The session is about the innovative combination of field assessment methods with organisational learning in the humanitarian sector.

The films are results of a multi-annual learning initiative of Swiss humanitarian organisations. Participants of the workshop will experience how powerful these statements are and how they can be used for learning. Additionally the session will encourage a debate about what conditions need to be in place for an open and fruitful learning atmosphere in a cross-organisational learning initiative.

12.30 – 13.45

## **Lunch**

*Keble Dining Hall*



# SATURDAY 18 JULY 2015

13.45 – 15.15

## Parallel Sessions V

### Transforming Organisational Culture

*Plenary Theatre*

**Emily Arnold-Fernandez**, *Asylum Access*

**Andrew Billo**, *UNOCHA*

**Jeff Crisp**, *Refugee Studies Centre*

**Marpe Tanaka**, *MSF Sweden Innovation Unit*

**Chair: Olivier Delarue**, *UNHCR Innovation*

*The humanitarian innovation 'turn' has led to the creation of new labs, funds, and platforms, including within international organisations and NGOs. However, a risk is that rather than creating a culture of innovation across the entire organisation, innovation becomes compartmentalised. It leaves open the question of how innovation becomes mainstreamed as part of the modus operandi of an entire organisation. How can the very culture and DNA of a humanitarian organisation become capable of adaptation and change to meet new challenges and opportunities? In order to explore these themes, this panel examines the process of transforming organisational process. It does so by examining a number of cases of international organisations and NGOs, each of which have undergone processes of change over time.*

### An Interactive Workshop: Using the Power of Performance in a Refugee Context

*Innovation Lab Space*

#### Facilitators:

- **Gabrielle Kurlander**, *All Stars Project, Inc.*
- **Nichelle "Brown Eyes" Brown**, *All Stars Project, Inc.*
- **Chantelle Burley**, *All Stars London*
- **Brian Mullin**, *All Stars London*

As traditional paradigms fail to impact on the many human and social crises of our society and our world, there is growing interest in new methods for understanding and solving these problems, and experimentation with performance approaches by practitioners in diverse fields. This All Stars Workshop, led by President and CEO, Gabrielle Kurlander, will explore the use of performance as a tool to transform communities and its close connection to human development. Performing being other than "who we are" is a key element in how human beings can go beyond their perceived level of development (and the seeming intractability of the world's problems) by using whatever is available to them to create new skills, new intellectual capacities, new emotions, new hopes, new communities, in short, a new culture.

## SATURDAY 18 JULY 2015

13.45 – 15.15

## Parallel Sessions V

**IOM Workshop: Facilitating Innovation***Arco Workshop Room*

- **Nuno Nunes**, *IOM*
- **I-Sah Hsieh**, *SAS Institute*
- **Kees Boersma**, *University of Amsterdam*
- **Nathaniel Raymond**, *Harvard Humanitarian Initiative*

Chair: **Nuno Nunes**, *IOM*

This panel seeks to deepen scholars' and practitioners' understanding of how big data insights and processes can facilitate innovation when applied to achieve better humanitarian response; to propose an intuitive yet no less radical approach to place people firmly at the centre of designing information ecosystems, drawing on methodologies from disciplines new to the humanitarian sector. Presenters will ask what it means to apply human centred design in humanitarian sectors of intervention; what is the relevance of data analytics and forecasting in human centred design; what are the accountability mechanisms that may be embedded in human centred design / deriving solutions? A facilitated discussion will follow around the difficulties and solutions for bottom up processes for better information exchange, sharing approaches from disaster management agencies. The use of predictive analytics – defining thresholds, identifying trends and applying forecasting – will also be introduced as a method to better target and deliver humanitarian assistance. Panellists will also discuss ethical responses to vectors and models of harm related to data collection in humanitarian contexts and the ethical use of data in new and emerging approaches to humanitarian assistance.

**How to Scale Innovation?***1<sup>st</sup> Panel Room*

- **UNHCR Innovation Team**: 'Scaling Humanitarian Innovation: What We Know & What We Don't'
- **Ian Gray**, *Independent Consultant* and **Dan McClure**, *ThoughtWorks*: 'Managing the Innovation Scale Up Journey in the Humanitarian and Development Sectors'
- **Georgia Hill**, *UNICEF*: 'Innovating within: Creating the environment for change'
- **Nate Wong**, *Monitor Deloitte*: 'The Humanitarian R&D Imperative: How other sectors overcame impediments to innovation'

Chair: **Naohiko Omata**, *Humanitarian Innovation Project*

This panel will address issues of 'scale' for humanitarian innovation. The first presentation will review current literature and experiences relating to the successful and unsuccessful scaling of innovations within the humanitarian and private sector, highlighting what is known about scaling innovations within the humanitarian space and current gaps, making specific reference to on-going projects. The second presentation will discuss the process of scaling up innovation in the humanitarian and development sectors, addressing the challenges associated with managing the first part of this scaling journey and drawing on ideas from their previous presentation at the 2014 Humanitarian Innovation Conference. The third presentation will also build on the presentation by Dan McClure and Ian Gray at the previous HIP2014 to argue that overcoming the "missing middle" and reaching scale requires the involvement of a non-innovator, focusing on how innovations can be mainstreamed into organisational culture and practice. The fourth presentation will argue that two key impediments could prevent R&D's potential impact for humanitarian innovation from materializing: a lack of investment-worthy R&D ideas and researchers; and a lack of adoption and scale in the sector, even for high-impact innovations.



# SATURDAY 18 JULY 2015

13.45 – 15.15

## Parallel Sessions V

### Facilitating Bottom-Up Innovation

*2<sup>nd</sup> Panel Room*

- **Gavin Ackerly**, *Asylum Seeker Resource Centre Innovation Hub*
- **Robert Hakiza**, *Young African Refugees for Integral Development (YARID) Uganda*
- **Avila Kilmurray**, *Global Fund for Community Foundations*
- **Olivia O’Sullivan**, *Innovation Hub, DFID, Amplify Project*

Chair: **Louise Bloom**, *Humanitarian Innovation Project*

This session centres on the fact that the humanitarian sector still has a lot to learn about fully engaging with crisis affected-communities in innovation practice. However several initiatives have started to support communities’ skills and ideas for new humanitarian solutions. Through a lively conversation with the panel members, this session will introduce the exciting work that has created hubs, funds and other platforms to support community-led innovation around the world. We will learn what some of the successes and challenges have been in facilitating grassroots initiatives, and ask what the future is for more direct involvement of crisis affected-communities in providing innovative solutions to humanitarian challenges. With a panel representing a range of global perspectives we hope to unpack some of the key lessons to good innovation facilitation.

### Design in Humanitarian Innovation

*3<sup>rd</sup> Panel Room*

- **Anjali Bhatnagar**, *Design without Borders: ‘The impact of design for humanitarian action: examples from Design without Borders’ projects’*
- **morethanshelters Representative**: *Experiences with a threefold humanitarian innovation approach*
- **Neysan Zölzer**, *Mensch: ‘Operationalising Empathy in Refugee Camp Design’*

Chair: **Synne Christiansen**, *Design without Borders*

This panel will consider the role and function of design in humanitarian innovation. The first presentation will seek to demonstrate the importance of design for the humanitarian sector, drawing upon two Design without Borders’ projects to explore both solutions and key elements of the design process and to highlight how design tools are crucial to foster innovation. The second presentation will demonstrate how product design, social design and eco-system design for humanitarian innovation can be linked and facilitated as co-creation processes in the field, based on experiences with the Syrian crisis response in Jordan. The third presentation will propose and examine a methodological shift in refugee camp design from the prescriptive and formulaic approaches of the UNHCR Handbook towards a principle-driven design approach that draws on empathy.

## SATURDAY 18 JULY 2015

13.45 – 15.15

## Parallel Sessions V

**Innovative Approaches to Education & Skills Training in Humanitarian Contexts***4<sup>th</sup> Panel Room*

- **Ali Clare**, *New York University* and **Frederic Kastner**, *Fuse Foundation*: 'Iraq Re:Coded: Durable Skills, Education and Livelihoods through Innovation and Technology'
- **Heather Donald**, *York University* and **Laura Stankiewicz**, *Harvard and Tufts Universities*: 'The Real Superheroes: Reflecting on the Challenges and Opportunities of Innovators in and of Higher Education spaces in Refugee Camps'
- **Courtney Welton-Mitchell**, *University of Denver*, **Chen Reis**, *University of Denver*, and **Frederic Kastner**, *Fuse Foundation*: 'Refugee Co-Instructors: How Residents of Nakivale Refugee Settlement in Uganda are Teaching Students at the University of Denver to Bridge the Gap between Policy and Practice'

Chair: **Barbara Moser-Mercer**, *University of Geneva/InZone*

This panel will discuss new approaches to provision of education and skills training for affected populations. The first presentation will introduce 'Iraq Re:Coded', an innovative approach to skills training and livelihoods that provides sustainable access to 21st century market-orientated skills training and economic opportunities for refugee and displaced youth between the ages of 15 and 25 in the Kurdistan Region of Iraq (KRI). The second presentation will highlight how higher education programmes have been both driven by innovation from the top as well as spurred on innovation at the grassroots level within refugee camp communities, providing a framework for reflection on measured but collaborative innovation in and with camp communities. The third presentation will highlight refugees as co-instructors, teaching students in a graduate level refugee studies course to understand the gap between aspirational policies and the reality of life in restrictive camp-like environments.

**Community-based Food Production in Humanitarian Contexts***5<sup>th</sup> Panel Room*

- **Andrew Adam-Bradford**, *Coventry University*: 'Role of Urban Agriculture in Post-Disaster and Emergency Settings'
- **Liliane Binego**, *Coventry University*: 'Refugee Camp Food Production: The Case of Nakivale Refugee Settlement in Uganda'
- **Mikey Tomkins**, *CitizenD*: 'Refugee communities in Dallas: Develop community based urban agriculture in Vickery Meadow'

Chair: **Mikey Tomkins**, *CitizenD*

This panel will consider the role of community-based initiatives and innovations for food production as a way of addressing food security issues in refugee and other humanitarian situations. The first presentation will address the role of urban agriculture in post-disaster and emergency situations, describing two innovative approaches that can contribute to local food security: 'food production in refugee camps and settlements' and 'urban agriculture for dispersed refugees in urban areas'. The second presentation will present a case study of refugee food production in Uganda at the Nakivale refugee settlement, where refugees are assigned plots of land through which they actively contribute to food production. The third presentation will discuss the ongoing work of Citizen-D in Dallas, Texas, a project which is in its first year, and aims to create, support and promote urban food growing projects within the refugee communities in Dallas.



# SATURDAY 18 JULY 2015

13.45 – 15.15

## Parallel Sessions V

### Innovative Approaches to Health Policy for Humanitarian Goals

6<sup>th</sup> Panel Room

- **Francis Thaddeus Lazaro, Eliza Alvarez, David Garcia, and Margaret Punsalan, Ateneo de Manila University:** 'Fighting Poverty Through Health: Empowering the Youth to Innovate through Social Media'
- **Michelle Ong, University of Melbourne:** 'Power and gender dynamics in healthcare service delivery'
- **Savannah Spivey, University of Georgia:** 'Healthcare as a humanitarian imperative: Syrians in Israeli hospitals'
- **Philomene Uwamaliya, Liverpool John Moores University:** 'A Rights Based Approach in Response to Complex Needs of Asylum Seekers and Refugees'

Chair: **Josiah Kaplan, Humanitarian Innovation Project**

This panel will address humanitarian issues related to the provision of healthcare and healthcare policy for asylum-seekers, refugees, and other vulnerable, emergency-affected populations. The first presentation will examine current issues in the Philippine health system and how student-led innovations have been made to close existing gaps, including youth strategies for moulding social media as a platform for health advocacy and the creative channeling of upstream interventions. The second presentation will illuminate how gender and power dynamics influence the translation of health policy into service delivery for refugees and asylum seekers, focusing on the perspectives of individual health professionals and their role as the intermediaries in these broader processes of translation between global principles and local dynamics that fundamentally shape how services are delivered. The third presentation will examine how Israelis working in Israel's humanitarian healthcare sector cognitively process their work with vulnerable Syrian patients, showing how providers' and Syrians' beliefs interact to inform the giving and receiving of healthcare in the hospital setting. The fourth presentation will discuss the efforts required to promote a human right-based approach to drive humanitarian innovation in practice and make the right to health a reality.



## SATURDAY 18 JULY 2015

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15.15 – 15.45

**Break**

*Arco Building*

15.45 – 16.00

**Closing Remarks by the Vice-Chancellor of the University,  
Andrew Hamilton**

*Plenary Theatre*

16.00 – 17.15

**Plenary Session III**

***How transformative is technology for humanitarianism?***

*Plenary Theatre*

**Pascal Daudin, ICRC**

**Patrick Meier, Qatar Computing Research Institute (QCRI)**

**Tom Scott-Smith, University of Oxford**

**Chair: Louise Bloom, Humanitarian Innovation Project**

*Technology is transforming the humanitarian landscape. From cash to mobile phones to drones, technology presents a range of opportunities to save and improve lives. Yet, it also creates potential risks, in terms of possible ethical challenges. Although not necessarily the case, many technologies may also be delivered without significant consultation with affected communities. In that context, this panel offers an opportunity to debate the extent to which technology is transformative or not for the humanitarian sector, and to explore what needs to be done to ensure the opportunities of the modern world empower the most vulnerable people.*

17.15

**Closing Session**

*Plenary Theatre*

# KEYNOTE SPEAKERS



**Raouf Mazou**  
**Representative, UNHCR Representation in Kenya**

Mr. Raouf Mazou took up his appointment as Representative of the United Nations High Commissioner for Refugees in Kenya on 21 September 2013. For the four years prior to this, he was a Deputy Director in the Africa Bureau, covering Africa's East and Horn Region. Mr. Mazou has previously occupied various senior positions such as the Deputy Director of the Division of Operations Support and Head of the Emergency and Security Service – looking after UNHCR's global emergency management and staff security interests.

Having served UNHCR for more than 24 years, he has worked in the field in many capacities, starting in the early nineties in the Great Lakes Region and subsequently in West Africa in the context of the Liberian and Sierra Leonean refugee crises. He has garnered expertise in various facets of UNHCR's activities – particularly in emergency response, repatriation and developing strategies aimed at bridging the gap between relief and development.



**Sara Pantuliano**  
**Director of the Humanitarian Policy Group at the Overseas Development Institute (ODI)**

Sara Pantuliano is the Director of the Humanitarian Policy Group at the Overseas Development Institute (ODI) in London. She is a political scientist with extensive experience in conflict and post-conflict contexts. Prior to ODI, Sara led UNDP Sudan's Peace Building Unit, managed a high-profile post-conflict response in the Nuba Mountains, was an observer at the IGAD Sudan peace process and a Lecturer at the University of Dar es Salaam. She holds a PhD in Politics and has written widely on Sudan, South Sudan, the Middle East and humanitarian affairs, and is a recognised public speaker on these

issues. She is the Managing Editor of Disasters journal and a member of the World Economic Forum's Global Agenda Council on Risk and Resilience. Sara is the Chair of the Board of IRIN news, a Trustee of SOS Sahel and serves on the advisory boards of the Refugees Studies Centre and the UN Association of the UK amongst others.

# PLENARY SPEAKERS



**Emily Arnold-Fernandez**  
**Director, Asylum Access**

Emily Arnold-Fernandez, a lawyer and social entrepreneur, directs Asylum Access, an innovative international nonprofit organization dedicated to refugee human rights and economic empowerment. Under Emily's leadership, Asylum Access annually provides legal assistance to ~20,000 refugees across three continents, and advocates at national, regional, and global levels for refugees' rights to live safely, move freely, and work.

Emily's work with Asylum Access has earned her numerous international accolades, including recognition by the Dalai Lama as one of 50 "Unsung Heroes of Compassion" worldwide; the prestigious Grinnell Prize; and the Echoing Green fellowship, among

others. Emily serves on the Advisory Board of Oxford University's Refugee Studies Centre and is a Visiting Practitioner with Freeman Spogli Institute of International Studies at Stanford University. She holds a Juris Doctorate from Georgetown University Law Center and a Bachelor of Arts from Pomona College. She has studied or worked in Egypt, Spain, Zimbabwe and the United States.



**Mohamad A. Agha**  
**Director, Programs and Development,**  
**International Humanitarian City - Dubai**

Agha is a senior public policy and strategic partnerships expert with 15+ years combined experience in the Americas, Asia and MEA regions. He was an executive member in the global team who placed the Digital Economy on Australia's 2014 G20 Summit agenda. During his tenure with the United Nations Global Compact, Agha initiated and delivered private sector support for the 2010 UN Leaders Summit in New York and was named MENA's Champion by UNDP for resource mobilization in 2007 through 2012. His team was awarded the "2012 Top Three Most Communicative Networks" rank in Rio+ 20, which is based on an 8,000 corporate

signatories survey in 135 countries. Mohamad is active in prestigious organizations including the Fund for American Studies and the Harvard Arab Alumni Association. He holds an MBA from Davenport University and an honorary graduate degree in International Political and Economic Studies from Georgetown University.



**Alexander Betts**  
**Director, Refugee Studies Centre**

Alexander Betts is Director of Refugee Studies Centre and Leopold Muller Associate Professor in Refugee and Forced Migration Studies at the University of Oxford. His research is on the politics and political economy of refugees and humanitarianism, with a geographical focus on Sub-Saharan Africa. He is author of numerous books and articles including most recently *Survival Migration: Failed Governance and the Crisis of Displacement* (Cornell University Press, 2013) and *Implementation in World Politics: How International Norms Change Practice* (Oxford University Press, 2014). He has worked at UNHCR and as a consultant to IOM, OCHA, UNDP, and UNICEF. His work has been funded by, amongst others, the MacArthur Foundation, the

Leverhulme Trust, and the Economic and Social Research Council. He has also held teaching and research positions at Stanford University and the University of Texas at Austin. He is a member of the World Humanitarian Summit's Thematic Group on "Transformation Through Innovation", sits on UNHCR's i Circle, and co-chairs the Research, Data, and Performance Management Group of the Solutions Alliance. He is founder of the Humanitarian Innovation Project.

# PLENARY SPEAKERS



**Theresa Beltramo**  
**Senior Economist, UNHCR**

Theresa Beltramo is an experienced Energy and Development Economist with expertise in macroeconomic and energy forecasting as well as microeconomic applied research in the field of household renewable energy. Dr. Beltramo brings relevant experience from the private sector, multilateral development agencies, and applied field research from several research projects including the roles as Principal Investigator. She currently is the Senior Economist for UNHCR's Operational Solutions and Transitions Section which covers Energy and the Environment, Livelihoods, and Solutions. She holds a Ph.D. and Masters degree in Economics."



**Andrew Billo**  
**Humanitarian Affairs Officer, UN Office for the Coordination of Humanitarian Affairs (OCHA)**

Andrew Billo is a Humanitarian Affairs Officer in the United Nations Office for the Coordination of Humanitarian Affairs (OCHA). Working in the Policy Analysis and Innovation Section, he leads on the development of innovation policy, as well as the development of OCHA's Innovation Exchange and coordination work around innovation with partners. Andrew began his career working in Vietnam as a UN Volunteer, before joining the International Organization for Migration (IOM). Working in Vietnam for nearly five years, he went on to work for IOM in Jordan, Egypt, and Cambodia. In addition, Andrew was an Assistant Director for Policy at the New York headquarters of the Asia Society for two years. He is co-

editor of, and a contributor to, the book *Territorial Disputes in the South China Sea: Navigating Rough Water*. Andrew is a graduate of The Colorado College, and holds Masters' degrees in International Affairs and Public Policy from Columbia University's School of International and Public Affairs (SIPA) and the Lee Kuan Yew School of Public Policy at the National University of Singapore, respectively.



**Louise Bloom**  
**Research Officer, Humanitarian Innovation Project**

Louise has worked with the Humanitarian Innovation Project since its inception in 2012. Her research focuses on the 'bottom-up' perspectives of humanitarian innovation, and she has carried out field-work in several countries across East Africa, and also in Jordan, South Africa, India and the US. Louise has a background in Manufacturing Engineering and studied for her Master's Degree at The University of Cambridge. Since 2007 Louise has predominantly worked in the International Development and Humanitarian sector with International Non-Government Organisations (INGOs). She worked for the UK based charity, Engineers Without Borders UK (EWB-UK), in various capacities and later trained in Humanitarian Logistics with Save the Children UK; working in Myanmar for the Cyclone Nargis Emergency response, and in the Dominican Republic and

Haiti for the Earthquake Response in 2010. Before joining the Humanitarian Innovation Project, Louise worked in the International Supply and Logistics team at Oxfam. Her work at Oxfam covered projects on global supply-chain process improvements, staff and partner training, evaluations and audits across Oxfam's country programmes.



# PLENARY SPEAKERS



**Stuart Campo**  
**Innovation Deployment Specialist, UNICEF Innovation Unit**

Stuart is the Innovation Deployment Specialist with UNICEF's Global Innovation Center, leading on remote and in-country support to UNICEF and partners in the strategic adaptation and deployment of innovative solutions such as RapidFTR, RapidPro, and U-Report. Since joining UNICEF in 2010, Stuart has held extended assignments in Madagascar and South Sudan, and supported the design and activation of deployments in over 25 countries. Prior to joining UNICEF, Stuart worked with Straight Talk Foundation—a leading health and development communication NGO in Uganda. Stuart is currently based in Nairobi, Kenya.



**Jeff Crisp**  
**Research Fellow, Refugee Studies Centre**

Dr Jeff Crisp has held senior positions with UNHCR (Head of Policy Development and Evaluation), Refugees International (Senior Director for Policy and Advocacy) and the Global Commission on International Migration (Director of Policy and Research). He has also worked for the Independent Commission on International Humanitarian Issues, the British Refugee Council and Coventry University. Jeff has first-hand experience of humanitarian operations throughout the world and has published and lectured widely on refugee and migration issues. He has a Masters degree and PhD in African Studies from the University of Birmingham.



**Andy Cunningham**  
**University of Oxford**

Over the last decade, Andy has emerged as a global leader in advancing quality education through innovation for the most marginalized children, worldwide. In 2006, he Co-Founded the Women's Institute for Secondary Education and Research (WISER) in Muhuru Bay, Kenya as the first girls secondary boarding school in the region. Since its founding, Andrew worked to raise more than \$2.5 million in scholarship funds and position WISER as one of Kenya's top-performing girls' secondary schools. Cunningham has since served as an education consultant for UNICEF Kenya, the World Bank, and the Education Above All Foundation. Andy graduated summa cum laude from Duke University as a Roberston Scholar, double majoring in International Comparative Studies and Chinese and holds a Masters of Science degree in

Comparative International Education from Oxford University (with distinction). Today, Andy is a Marshall and Truman Scholar at Oxford University finishing his PhD in Comparative International Education.

# PLENARY SPEAKERS



**Pascal Daudin**  
**Senior Policy Advisor, ICRC**

Pascal Daudin is currently Senior Policy Advisor at the International Committee of the Red Cross. After a short career as free-lance journalist he joined the International Committee of the Red Cross (ICRC) in 1985 and has occupied various positions of line manager and protection expert as well as humanitarian law specialist. During his sixteen years term with the organisation he was deployed in major conflict situations such as Afghanistan, Lebanon, Iraq, Iran, Central Asia, Caucasus and the Balkans. After leaving the ICRC, he worked as senior analyst and deputy-head of a counter terrorism unit attached to the Swiss Ministry of Defence. In 2007 he was appointed International Director, in charge of all matters related to safety and security issues concerning CARE International Operations and

institutional responsibility. In 2011, he has joined back the ICRC as Senior Policy Advisor on humanitarian action related matters. He holds a master in International Relations and has obtained various diplomas in Human Rights and Humanitarian Law as well as Security questions.



**Olivier Delarue**  
**Lead, UNHCR Innovation**

At UNHCR, the UN Refugee Agency, Olivier Delarue leads UNHCR Innovation, a multi-year effort seeking to foster and support creative problem-solving, experimentation, and new kinds of partnerships in responding to delivery and programmatic challenges faced in UNHCR field operations. UNHCR Innovation helps to design concrete and tangible solutions as well as develop a culture throughout the organization where innovation is fostered, captured and rewarded. Since November 2013, he is co-leading the UN Innovation Network. International jurist by training, Olivier is a true UN homebody, having joined UNHCR 20 years ago. Before taking up his current position in April 2012, he led

the development of UNHCR International Corporate Partnerships portfolio. He also founded the partnership with the IKEA Foundation which is now the largest corporate partner in UNHCR. Olivier was also stationed for UNHCR in Mauritania, Bosnia & Hercegovina and the Great Lake region. He also worked 3 years for the WFP.

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**Niels Harild**  
**Manager, Global Program on Forced Displacement**  
**World Bank Group**

Niels Harild leads the World Bank's Global Program on Forced Displacement. He is an economist with 38 years of experience in conflict, fragility, transition, peace, and state-building work. During many of these years, he has had a specific focus on displacement issues. His experience includes: conflict prevention and post-conflict reconstruction, displacement/ reintegration, governance capacity building and community development, inter agency collaboration, and partnership development. He has worked in different continents, mainly in conflict zones, with the United Nations, non-governmental organizations, and the World Bank.



# PLENARY SPEAKERS



**Per Heggnes**  
**Chief Executive Officer, IKEA Foundation**

Per Heggnes is the CEO of IKEA Foundation, the philanthropic arm of the Swedish home furnishings company, IKEA. As CEO, Per sets and drives the Foundation's funding and innovation strategies, and is a tireless advocate for children living in some of the world's poorest communities. Since becoming the Foundation's first CEO in 2009, Per has presided over the Foundation's evolution into a global, grant-making philanthropy that funds programs in more than 45 countries. In 2012, Per was appointed to the UN Commission on Life-Saving Commodities for Women and Children by UN Secretary-General, Ban Ki-moon. Previously, Per was the Global Head of Corporate Affairs for the shipping and logistics company Wallenius Wilhelmsen Logistics. Before joining

WWL, he was the UK President and CEO for the global public relations firm Burson-Marsteller and Co-CEO for Europe. He also held different global roles for Burson-Marsteller based in their New York headquarters. Per served in the Norwegian Air Force and graduated from the University of Augsburg in Germany with a "Diplom Oekonom" (MBA).



**Moulid Hujale**  
**Freelance Journalist**

Moulid is a Somali journalist, mainly covering humanitarian news with focus on refugees, youth and human rights in the Horn of Africa. He was born in Kismayo but was forced to flee to Dadaab refugee camps following the civil war in Somalia. He spent most of his life in the camps where he grew up and went to school. He returned to Somalia in 2013 to work with the ministry of education and later with the UN Mission In Somalia (UNSOM) as Press Officer before recently moving to England. He is actively engaged in refugee advocacy and humanitarian news analysis.



**Hunter Hunt**  
**President and CEO, Hunt Consolidated Energy**

Hunter Hunt is President and CEO of Hunt Consolidated Energy, the holding company for Hunt Oil, Hunt Power, and the other energy activities of the Ray L. Hunt family of Dallas, Texas. Hunter Hunt has led the efforts to expand the energy focus of the Hunt affiliation of companies to include the electric power industry. He established Hunt Power in 1998 to develop and invest in entrepreneurial opportunities in the electric and gas utility infrastructure industries. In 1999, he created Sharyland Utilities, L.P., as a regulated electric utility within Texas. He also took a leave of absence from the Hunt organization in 1999 and 2000 to work for the George W. Bush campaign for President. Hunt graduated from Southern Methodist University summa cum laude,

earning bachelor of science degrees with honors in both economics and political science. He is also co-founder of the Hunter and Stephanie Hunt Institute of Engineering and Humanity, which focuses on bringing innovative technological and business solutions to the global poor.

# PLENARY SPEAKERS



**Mahsa Jafari**

**Thematic Team Coordinator for the Transformation through Innovation theme, World Humanitarian Summit**

Mahsa Jafari is the Thematic Team Coordinator for the Transformation through Innovation theme of the World Humanitarian Summit. She has worked for the United Nations in coordination and advisory roles for over 10 years, the majority of this time has been in countries such as the Democratic Republic of Congo, Cote d'Ivoire and Mozambique. From 2008-2013, Mahsa worked in the Integrated Peacekeeping mission in the Democratic Republic of Congo. She holds a MSc in International Business from the Royal Holloway University, and a BSc in International Relations from the London School of Economics and Political Science.



**Josiah Kaplan**

**Research Officer, Humanitarian Innovation Project**

Dr. Josiah Kaplan recently completed his Dphil in International Relations at Oxford, where he worked on issues related to military innovation and North-South knowledge exchange among peacekeeping organizations tasked with civilian protection missions. He holds an Mphil in Development Studies from Oxford, and as both an independent consultant and student, possess approximately eight years of progressive experience in international development and security policy research, with a focus on issues related to civilian protection, humanitarian innovation, social protection, and security sector reform issues. Josiah has provided past research and programme support to organizations including Human Rights Watch, Médecins Sans

Frontières, UNICEF, United Nations Department of Peacekeeping (DPKO) Best Practices Unit, and UNDP-Sierra Leone Peace and Development Unit. Most recently, he has served as a research consultant with ODI on issues related social research methodology, social protection, and child protection policy. He was a research consultant with the Humanitarian Innovation Project in Uganda.



**Randolph Kent**

**Director of the Planning from the Futures Project, King's College London**

Dr. Randolph Kent is the Director of the Planning from the Futures Project, a joint initiative with the Overseas Development Institute and Tufts University. Previously, he directed the Humanitarian Futures Programme at King's College, London until 2014. The programme, established at the end of 2005, was designed to help enhance the adaptive and anticipatory capacities of humanitarian organizations to deal with the types of threats that need to be faced in the future. He accepted his more recent posts after completing his assignment as UN Resident and Humanitarian Coordinator for Somalia in April 2002. Prior to his assignment in Somalia, he served as UN Humanitarian Coordinator in Kosovo [1999], UN

Humanitarian Coordinator in Rwanda [1994-1995], Chief of the IASC's Inter-Agency Support Unit [1992-1994], Chief of the UN Emergency Unit in Sudan [1989-1991] and Chief of Emergency Prevention and Preparedness in Ethiopia [1987-1989].

# PLENARY SPEAKERS



**Joanna Macrae**  
**Head of Humanitarian Evidence and Innovation Program &  
Lead for Humanitarian Cadre, DFID**

Dr Joanna Macrae is the Head of Humanitarian Policy at DFID. She has worked for DFID for over 10 years, leading its team of humanitarian specialists, delivering the UK's 2005 humanitarian reform agenda and creating its pioneering humanitarian innovation programme. Prior to joining DFID she led ODI's Humanitarian Policy Group, with a particular interest in humanitarian and development financing in fragile states. Her research played a pivotal role in informing the principles of Good Humanitarian Donorship. She is a former Editor of the journal *Disasters*, and author of *Aiding recovery: the crisis of aid in chronic political emergencies*.



**Patrick Meier**  
**Director of Social Innovation at the  
Qatar Computing Research Institute (QCRI)**

Dr. Patrick Meier is an internationally recognized thought leader on humanitarian technology. His new book, "Digital Humanitarians: How Big Data is Changing the Face of Humanitarian Action," has been endorsed by Harvard, MIT, Stanford, Oxford, UN, ICRC, DfID, USAID and others. In 2010, he was publicly recognized by President Clinton for his pioneering digital humanitarian efforts, which he continues to this day as Director of Social Innovation at the Qatar Computing Research Institute. Patrick co/founded the CrisisMappers Network, Digital Humanitarians Network and Humanitarian UAV Network. He previously served as Director of Crisis Mapping at Ushahidi

and co-directed the Harvard Humanitarian Initiative's Program on Crisis Mapping. Patrick has a PhD from The Fletcher School, Pre-Doc from Stanford and MA from Columbia.



**Eugenie Mukandayisenga**  
**Human Skills Instructor, Jesuit Refugee Service**

Eugenie Mukandayisenga was born in Rwanda in 1977. There she completed both her primary and secondary studies before serving in different institutions as a counsellor, evangelist, primary teacher and insurance marketing researcher. Following the 1994 Rwandan Genocide, hatred and ethnic-based violence climate pushed her to take refuge in Uganda in 2006, where she indefatigably tried to survive on her own, while also helping other refugees. An urban refugee and single mother of two kids, she has committed herself to serving others in her community. Eugenie has previously been a Functional Adult Literacy and Entrepreneurship Development Trainer, a Volunteer in Advocacy of

Human Rights Violation – counselling and going assessment of sensitive cases of Refugees and asylum seekers including victims of sexual Gender based violence – as well as a Refugee Livelihood Survey Researcher for the Humanitarian Innovation Project. She is currently working as a Human Skills Instructor for arts and crafts with the Jesuit Refugee Services in Uganda.



# PLENARY SPEAKERS

## **Anita Menghetti**

### **Senior Humanitarian Advisor, U.S. State Department**

Anita Menghetti is the Senior Humanitarian Advisor in the State Department's Office of U.S. Foreign Assistance Resources where she works on issues of humanitarian policy and budget. Previously, she worked 12 years at USAID, first as the NGO/IO/donor coordinator for OFDA, where she ensured overall consistency, transparency, and effectiveness in OFDA's work with NGOs, the United Nations and other donors and later as the OECD/DAC and UN Desk Officer. Prior to USAID, Anita worked for the UN Department for Humanitarian Affairs and with the UN Department for Peacekeeping Operations as the Humanitarian Planning Officer. She has also worked for several NGOs (ICVA, InterAction, Save the Children, LIRS and IRC) in refugee resettlement and policy, programming, and coordination. She holds an MA in Women's Studies and Public Policy from George Washington University and a B.A. in Women's Studies and History from the University of California at Berkeley.



## **Naohiko Omata,**

### **Senior Research Officer, Humanitarian Innovation Project**

Dr. Naohiko Omata received his PhD in Development Studies at the School of Oriental and African Studies (SOAS) at University of London; he also holds a BA in Law from the University of Tokyo, an MA in Forced Migration and Humanitarian Aid from the Fletcher School at Tufts University, and a post-graduate certificate in Humanitarian Initiative and Field Practice, a joint program offered by Harvard University, MIT, and The Fletcher School. From September 2009 to January 2012, Naohiko was Senior Teaching Fellow in Development Studies at the SOAS. Previously, he worked as a practitioner and consultant for UNDP, UNHCR, and international and local NGOs in Sub-Saharan African countries. He has published

widely on refugee livelihoods based on extensive research in West Africa, including in Journal of Refugee Studies and Forced Migration Review. Before having started his career in forced migration and international development, he worked in the private sector in Japan and the United States.



## **Miriam Orcutt**

### **Medical Doctor, Newcastle upon Tyne NHS Foundation Trust & Visiting Research Fellow, Public Health in Humanitarian Crises Group, London School of Hygiene and Tropical Medicine**

Miriam is a medical doctor on the Academic Foundation Programme and a Clinical Research Associate at the Institute of Health and Society, Newcastle University. She is passionate about humanitarian medicine and developed an interest in medical innovation in global health through both her work as a Visiting Research Fellow at the London School of Hygiene and Tropical Medicine and during dissertation fieldwork in Zambia for her MSc in Medical Anthropology at Durham University. She is the Honorable Secretary for the Catastrophes and Conflict Forum at the Royal Society of Medicine and co-

founder of the Junior Humanitarian Network, a forum promoting research and training in the humanitarian sector for early career professionals.

# PLENARY SPEAKERS



**Ben Parker**

## **Co-founder and Chief Executive, IRIN News**

Ben Parker is the co-founder and Chief Executive of IRIN, an independent media non-profit specialising in reporting on emergencies. In 2013, Ben Parker was the director of communications for the UN in Somalia, based in Mogadishu. He was head of the UN Office for the Coordination of Humanitarian Affairs for Syria, based in Damascus during 2012. Previously he was the director of UN OCHA's Eastern Africa offices, and of IRIN (the Integrated Regional Information Networks). He has been working in humanitarian affairs, online media and fragile states for over 20 years. Starting in 1989, he has worked mainly for relief and development agencies in Africa (including Oxfam, UNICEF, WFP, the EU and UNEP), but also as a freelance writer and technology consultant. He has worked in many African countries for short spells but most of his career has been in Ethiopia, Sudan, South Sudan and Kenya. He set up the initial editorial and online systems for IRIN from 1995, and later moved into web publishing in the private sector with Africa Online from 2000. He returned to IRIN and took over as Editor-in-Chief and director from 2007. As a UN communications officer in Sudan from 2003-2006, he was closely involved in raising the alarm about Darfur internationally and released some of the first widely-available photos and TV footage of the crisis.



**Mike Penrose**

## **Executive Director, Action contre la Faim**

Mike Penrose is Executive Director of "Action contre la Faim" since October 2014, an international non-governmental organization specialized in the fight against hunger. Action contre La Faim runs programmes dealing with nutrition, water, health and food security that are implemented in 40 countries over the world. Prior to this position, Mike was the Humanitarian Director for Save the Children International. With an extensive background in humanitarian aid and crisis management Mike has worked in most of the major humanitarian and conflict related crises since his first role covering the Rwandan genocide in 1994. This has included the management of response and advisory missions in over 25 countries including Bosnia, Kosovo, Chechnya, Tajikistan, Afghanistan, Sudan, Liberia, Haiti, The Democratic Republic of the Congo, Iraq, Syria and Somalia. Mike has also worked as a commercial crisis and risk consultant for many of the world's largest corporations and international bodies, and was a Humanitarian Advisor to the British Government. Mike holds an MSc in Risk, Crisis and Disaster Management.

# PLENARY SPEAKERS



**Elena Qleibo**

**Food Security and Livelihoods Coordinator,  
Oxfam Gaza**

Elena Qleibo is an anthropologist working for Oxfam in Gaza as a Food Security and Livelihoods Coordinator. She manages the E voucher project in Gaza in close coordination with WFP Gaza, as well as the emergency response. Elena Qleibo has been the lead in the innovative links of the voucher programme with small scale producers in Gaza.



**Kyla Reid**

**Head of Disaster Response, GSMA Mobile for Development**

As Head of the Disaster Response Programme, Kyla is responsible for leading the mobile industry in improving resilience and engaging in coordination initiatives that most effectively support citizens and humanitarian organisations on the ground following a crisis. The Disaster Response Programme aims to improve preparedness, integration and cooperation between mobile operators, governments, the humanitarian response community and disaster-affected populations. Kyla joined GSMA in September 2010 as a member of the Mobile Health team in the Mobile for Development. Before joining the GSMA, Kyla worked as Lead Researcher and writer for the humanitarian website InsideDisaster.com and at the Crisis States Research Centre at the London School of Economics and Political Science. Kyla has conducted field research across East Africa and has worked

for a variety of NGOs and policy institutes focused on complex emergencies, HIV/AIDS and socio-economic development. Kyla holds a MSc. in Development Management from the London School of Economics and earned a BA in Development Studies from Dalhousie University in Canada.



**Tom Scott-Smith**

**Lecturer in Politics in the School of Sociology, Politics, and  
International Studies, University of Bristol**

Dr. Tom Scott-Smith is Lecturer in Politics in the School of Sociology, Politics, and International Studies at the University of Bristol. From September 2015 he will be moving to the University of Oxford to take up a position as Associate Professor in Refugee and Forced Migration Studies, and a Fellowship of St. Cross College. Tom's research concerns humanitarian relief and its impact on the lives of refugees, with particular attention to the nutrition and shelter sectors. He has published in a number of scholarly journals, including Third World Quarterly, Development in Practice, and the Journal of Refugee Studies, and is currently finishing a book on the history of humanitarian nutrition entitled On an Empty Stomach: the Humanitarian Approach to Hunger for Cornell University Press.



# PLENARY SPEAKERS



**Kim Scriven**

## **Manager of the Humanitarian Innovation Fund (HIF)**

Kim Scriven is Manager of the Humanitarian Innovation Fund (HIF), a unique facility supporting the development and testing of innovations in international humanitarian action. Kim is responsible for the development and management of the fund, and oversees both its grant making processes and innovation management work. Kim has been a longstanding advocate for increased investment in innovation by the humanitarian system, previously working within the Secretariat of the Active Learning Network for Accountability and Performance in Humanitarian Action (ALNAP), where his work focused on supporting innovation in humanitarian organisations, and promoting learning around innovation. Kim's other research interests at ALNAP included the role

of networks and the changing relationship between humanitarian actors and the affected state. Previously, Kim worked within the Humanitarian Advocacy Team at Oxfam GB. He has a BA in International Relations from the University of Sussex and MA in Peacekeeping Management from the University of Turin.



**Julia Stewart-David**

## **Deputy Head of Unit, A3, Policy Implementation European Commission's Humanitarian Aid and Civil Protection Department (ECHO)**

Julia Stewart-David has worked on a range of policy and international humanitarian system issues in the European Commission's Directorate General for Humanitarian Aid and Civil Protection (ECHO) since 2006. She is currently deputy-Head of Unit A3: Disaster Risk Analysis & Policy, EU Aid Volunteers & Evaluation. Since last year's conference, Julia and colleagues have hosted "Innov-Aid" a collaborative workspace on humanitarian innovation. Julia is also part of the EU's community of practice of 'Participatory Leadership' (Art of Hosting), regularly lending facilitation expertise to other areas of EU policy. From

September 2015, Julia will be on secondment for an academic year, as an 'EU fellow' at Tufts University, researching knowledge-management in humanitarian organisations.



**Jackie Strecker**

## **Manager of Learn Lab, UNHCR Innovation**

Before joining the UNHCR Innovation in 2012, Jacqueline Strecker was an independent communications and development consultant based in Brussels. She worked with a range of non-governmental organizations and universities advising on the use of technology within educational programs for refugee contexts. Ms. Strecker began working in this field with the World University Service of Canada (WUSC), where she assisted individuals sponsored through the Student Refugee Program to integrate into Canadian universities. She has held two terms as a Research Award recipient at the International Development Research Center (IDRC) researching and evaluating good practices in communications and the integration of

technologies in fragile environments. She now manages UNHCR Innovation's Learn Lab coordinating a series of innovative projects that utilize innovative pedagogical practices and technologies to exchange and extend educational opportunities for refugees.

# PLENARY SPEAKERS



**David Stuckler**  
**Professor of Political Economy and Sociology,**  
**University of Oxford**

David Stuckler, PhD, MPH, HonMFPH, FRSA is a Professor of Political Economy and Sociology at University of Oxford and research fellow of the London School of Hygiene and Tropical Medicine and Chatham House. He has written over 140 peer-reviewed scientific articles on global health in The Lancet, British Medical Journal and Nature in addition to other major journals. His book about the global chronic-disease epidemic, Sick Societies, was published by Oxford University Press in 2011. He is also an author of The Body Economic, published by Penguin Press in 2013 and translated into over ten languages.

His work has featured on covers of the New York Times and The Economist, among other venues. Foreign Policy named him one of the top 100 global thinkers of 2013.



**Marpe Tanaka**  
**Innovation Lead, MSF Sweden Innovation Unit**

Marpe Tanaka is the Innovation Lead at MSF Sweden Innovation Unit where has been working since 2012. His work within the Unit has included everything from outlining strategies and method development to working with specific cases dealing with everything from product oriented innovations such as cold chain indicators and autoclaves to data management and field oriented research. He has a strong interest in sustainable solutions and innovations within the humanitarian context with focus on people centred approaches backed up by cross disciplinary collaborations. He has an academic background in industrial design as well as in development studies and previous to his current commitment he ran his own companies and worked as a field logistician for MSF.



**Oisín Walton**  
**Lead, Instant Network Programme,**  
**Vodafone Foundation**

Oisín Walton joined Vodafone Foundation in 2011 leading the Instant Network Programme, an initiative combining funding, technology and employee expertise designed to rapidly deploy mobile networks in disasters situations to help victims stay in touch with their loved ones and aid agencies better coordinate. Since 2011, the Instant Network Programme has enabled over 3 million calls by disaster victims or refugees in remote areas on 6 missions in Kenya, South Sudan, Philippines, Vanuatu and Nepal. In 2013 and in partnership with the UN Refugee Agency (UNHCR), the Instant Network Programme was

extended to enhance quality learning for refugees and connect schools to the digitized world in refugee camps using mobile technology. Over 26,000 students are currently benefiting from the Instant Network Schools programme in Congo, South Sudan and Kenya. Prior to joining Vodafone Foundation, Oisín Walton worked 7 years at Telecoms Sans Frontières first as Head of Communications and Partner relations at TSF's HQ in France, then as Head of Asia-Pacific at their regional base in Bangkok, Thailand.

# PLENARY SPEAKERS



**Jelte van Wieren**

**Deputy Director of the Stabilization and Humanitarian Aid Department, Dutch Ministry of Foreign Affairs**

Jelte van Wieren currently operates as Deputy Director of the Stabilization and Humanitarian Aid Department at the Dutch ministry of Foreign Affairs. He graduated from the University of Groningen with a Masters degree in English and International Relations. Prior to his current position, Jelte van Wieren worked for the United Nations Environment Program (UNEP) on the linkages between security and the environment. Thereafter, he pursued a career as a diplomat for the Ministry of Foreign Affairs, holding various positions. His postings abroad include South Africa and Kenya. At home his responsibilities

included Management Advisor, Co-ordinator Security and Development and Head of Good Governance. From 2010 until 2012, Jelte was a member of the International Board of EITI, the Extractive Industries Transparency Initiative, representing the Netherlands, France, Germany, Italy, Switzerland, and the European Commission.



**Paul Wise**

**Professor of Child Health and Society and Professor of Pediatrics, Stanford University School of Medicine**

Dr. Wise is the Richard E. Behrman Professor of Child Health and Society and Professor of Pediatrics at Stanford University School of Medicine. He is co-Director of the March of Dimes Center for Prematurity Research and a core faculty of the Centers for Health Policy and Primary Care Outcomes Research. Dr. Wise is also a Senior Fellow in the Center for Democracy, Development and the Rule of Law and the Center for International Security and Cooperation, in the Freeman-Spogli Institute for International Studies, Stanford University. Dr. Wise received his A.B. degree summa cum laude in

Latin American Studies and his M.D. degree from Cornell University, a Master of Public Health degree from the Harvard School of Public Health and did his pediatric training at the Children's Hospital in Boston. His former positions include serving as the Director of Emergency and Primary Care Services at the Children's Hospital, Boston and Director of the Harvard Institute for Reproductive and Child Health, and Vice-Chief of the Division of Social Medicine and Health Inequalities at the Brigham and Women's Hospital and Harvard Medical School, the academic home of Partners in Health. He also served as Special Assistant to the U.S. Surgeon General, Chair of the Steering Committee of the NIH Global Network for Women's and Children's Health Research, and currently is a member of the Advisory Council of the National Institute of Child Health and Human Development, NIH. Dr. Wise's research focuses on health inequalities, child health policy, and health care delivery in areas of political instability. He currently leads the Children in Crisis Initiative, an effort to integrate health and global security experts in addressing health care delivery in areas of civil conflict and unstable governance.



# A home away from home



Better Shelter develops and provides innovative housing solutions for families displaced by conflicts and natural disasters. The Better Shelter is a weatherproof temporary shelter that offers a more dignified home away from home for displaced persons with walls and a door that can be locked, a solar-powered lamp and ceiling high enough to let one stand up straight inside. Its flat packed modular design makes it a cost-effective solution for humanitarian organisations.

Better Shelter is a social enterprise, aiming to achieve change at scale in a financially self-sustainable way. Every dollar generated in profit is reinvested within the company or distributed to Better Shelter's philanthropic owner, the non-profit Housing for All Foundation. The Housing for All Foundation was established by the IKEA Foundation. In early 2015, the High Commissioner for Refugees (UNHCR) signed a frame agreement with Better Shelter of 30,000 units for its operations worldwide.

The IKEA Foundation aims to improve opportunities for children and youth in some of the world's poorest communities by funding holistic, long-term programs that can create substantial, lasting change. The Office of the United Nations High Commissioner for Refugees (UNHCR) was established on December 14, 1950 by the United Nations General Assembly. The agency is mandated to lead and co-ordinate international action to protect refugees and resolve refugee problems worldwide. Its primary purpose is to safeguard the rights and well-being of refugees.



# IDEASBOX

PORTABLE MEDIA-CENTER FOR VULNERABLE POPULATIONS



**Bibliothèques  
Sans Frontières**  
Libraries Without Borders



LWB has developed a **major innovation for access to education, culture and information for vulnerable populations**: the Ideas Box, a portable media center. It provides tools for teachers, education, professional development, artistic creativity and access to critical information. It empowers children, adults, and communities to pave foundations for a self-reliant future.

Designed by creator **Philippe Starck** and created in partnership with the **UN Refugee Agency**, the Ideas Box is a **comprehensive toolkit for populations worldwide**. The Box itself protects the contents from rain, heat, and dust, and can be packed and unpacked within minutes.

**The Ideas Box will be on display in the ARCO building at Keble College on Friday the 17th and Saturday the 18th!**

## THE IDEAS BOX AT A GLANCE

A media center in a kit, the Ideas Box fits on two pallets and can be installed in less than 20 minutes under any conditions. It brings:

- A **satellite internet connection**,
- 15 tablets and 4 laptops
- A library with **250 paper books** and thousands of e-books as well as **50 e-readers**
- MOOC and **stand-alone internet educational digital contents** such as Khan Academy, Wikipedia, mapping software, etc.
- A **cinema** with a rich film collection
- 5 HD **cameras** for film-making and journalism
- Board games and **video games**
- Arts and crafts materials, puppets and a **theatre workshop**.

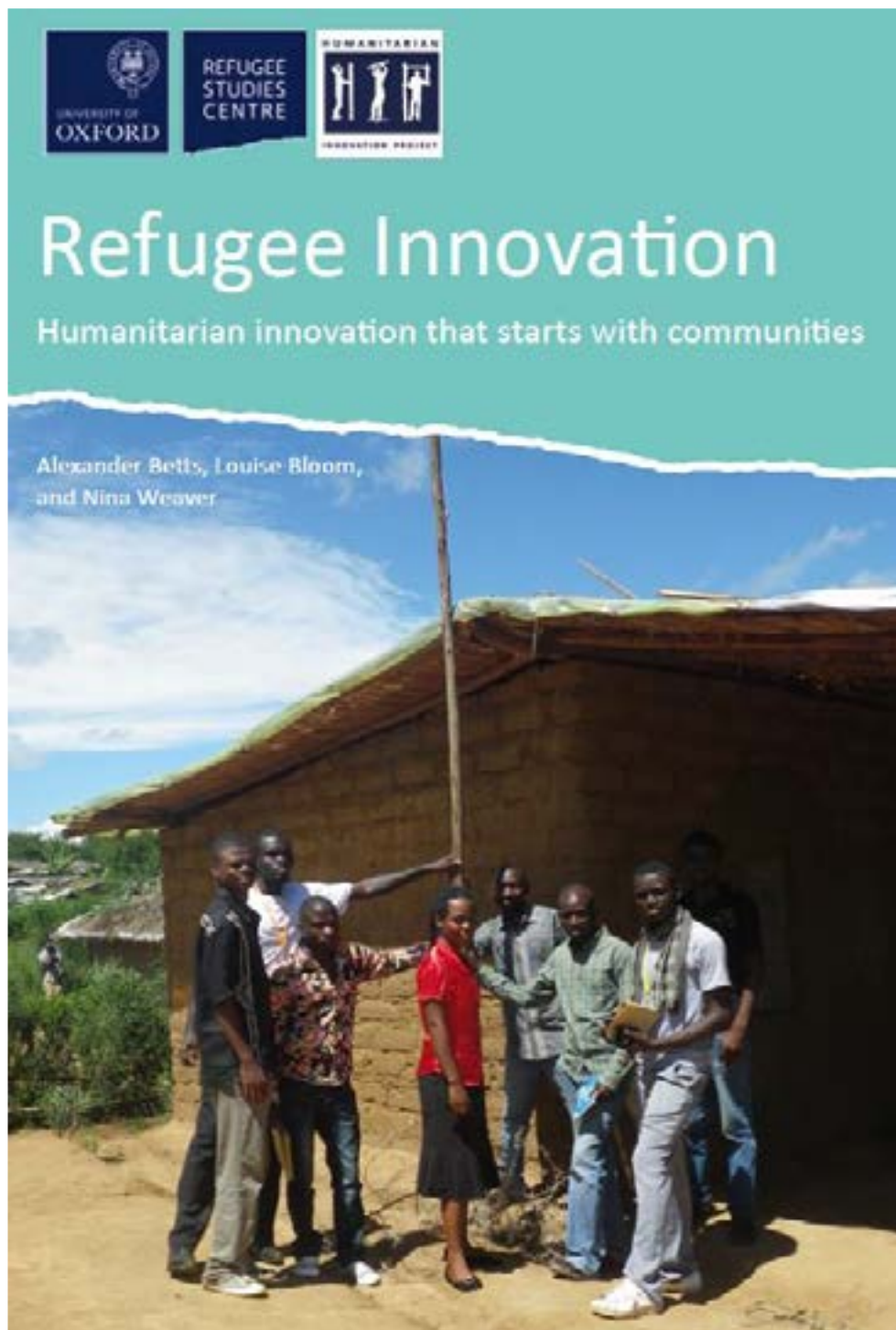
## Founding Partners



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The **Humanitarian Innovation Project**'s newest report, *Refugee Innovation*, showcases examples of refugee-led innovation from around the world. Turning constraints into opportunities, **refugees are using their skills and creativity** to fill gaps left by inadequate international assistance.

Funded by the World Humanitarian Summit, and based on research conducted in **Jordan, South Africa, Uganda, Kenya, and the United States**, the report showcases human stories of creative problem-solving and entrepreneurship. 58



JOIN THE ALL STARS TO CREATE A  
***PERFORMANCE OF HUMANITARIANISM!***



***SING! DANCE!  
PERFORM! DEVELOP!***

You're invited to join the All Stars Project to share and give expression to your own experience of humanitarianism through workshops using improvisation and theatre. At the workshops, we will create new performances together that will be showcased at the talent show on Friday evening.

The talent show will also include a special performance by hip-hop artist Nichelle "Browneyes" Brown!  
No performance experience necessary. Everyone welcome!

**FRIDAY, 17 JULY 2015**

**All Stars Workshops: *Performing Humanitarianism* - 11:30 and 16:00**

**All Stars Talent Show - 17:45**



Since 1981, the All Stars Project has transformed the lives of youth and poor communities through the developmental power of performance in partnership with caring adults.

[WWW.ALLSTARS.ORG](http://WWW.ALLSTARS.ORG)

## HUMANITARIAN INNOVATION PROJECT SELECTED PUBLICATIONS:



### **Refugee Innovation: Humanitarian Innovation that starts with Communities**

Alexander Betts et al (2015), Humanitarian Innovation Project

### **Innovation and Refugees**

Forced Migration Review, Supplement September 2014

### **Humanitarian Innovation: The State of the Art**

Alexander Betts and Louise Bloom (2014), OCHA Occasional Policy Paper Series

### **Refugee Economies: Rethinking Popular Assumptions**

Alexander Betts et al (2014), Humanitarian Innovation Project

### **Innovation Spaces: Transforming Humanitarian Practice in the United Nations**

Louise Bloom and Romy Faulkner (2015), RSC Working Paper Series, 107

### **Principles for Ethical Humanitarian Innovation**

June 2015, RSC Occasional Policy Paper, Draft Principles based on joint HIP-WHS Oxford Workshop

### **Humanitarian Innovation Project**

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